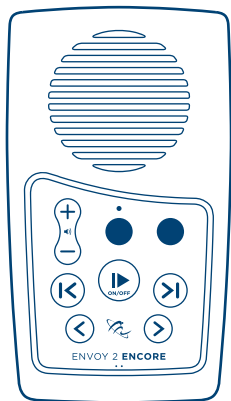
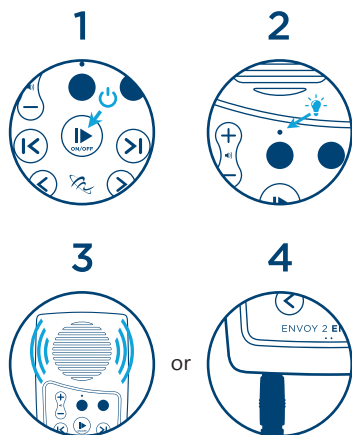


ENVOY 2 ENCORE



EASY START

Press and hold until the LED turns on. The player will beep once and start to play automatically.



1

TURNING THE PLAYER ON/OFF

Press on the front of the player for **3 seconds** to turn the player on and begin playback (it will beep once). Press again for **3 seconds** to turn the player off (it will beep twice).

SELECTING A CHANNEL

CHANNEL 2 CHANNEL 1

While playing audio from one Channel, clicking on the second Channel button will navigate to the beginning of the second Channel. Up to two Channels are supported.

2

NAVIGATING DURING PLAYBACK

For onboard playback, each Channel is subdivided into one or more Sections, containing one or more Books, containing one or more Chapters.

CHANNEL 1¹

While in the **Yellow** Channel, click to skip to the next Section in the **Yellow** Channel. When in the **Red** Channel, a click on will navigate to the beginning of the **Yellow** Channel.

CHANNEL 2^{2 3}

While in the **Red** Channel, click to skip to the next Section in the **Red** Channel. When in the **Yellow** Channel, a click on will navigate to the beginning of the **Red** Channel.

3

Click or to jump backward or forward one book. A **3-second** press will skip up to 5 books at a time. Press and hold⁴ will continue to skip until the first/last Book in the current Section is reached or the button is released.

Click or to jump backward or forward one chapter. A continuous press⁴ will perform a standard fast rewind/fast forward until the button is released or the beginning/end of the file is reached.

¹While in the **Yellow** Channel, the LED will be **Yellow**.

²While in the **Red** Channel, the LED will be **Red**.

³If there is no content in the **Red** Channel, the button will not function during onboard playback except for access to the microSD.

4

⁴During press and hold, the LED will blink accordingly.

CROSS NAVIGATION

The Encore can be configured to implement Cross Navigation.

This means that when Encore is playing a specific chapter from the **Yellow** Channel, a click on the button will navigate to the beginning of the very same chapter in the **Red** channel. The converse is also true.

For Cross Navigation to work properly, there must be two complete Channel folders and those folder structures must mirror each other. There must be corresponding files in the Book folders on both sides.

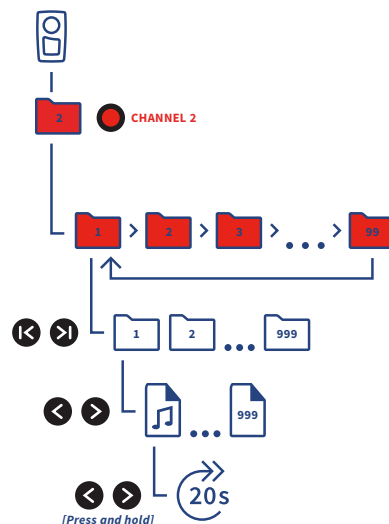
5

In the case when a Chapter file is missing in the *opposite* Channel, when clicking the desired Channel button, the player will play 3 quick beeps and continue playback from the current position in the current Channel.

For details on how to implement Cross Navigation, see the rules for the Encore player in SaberCopy, or contact your sales representative for assistance.

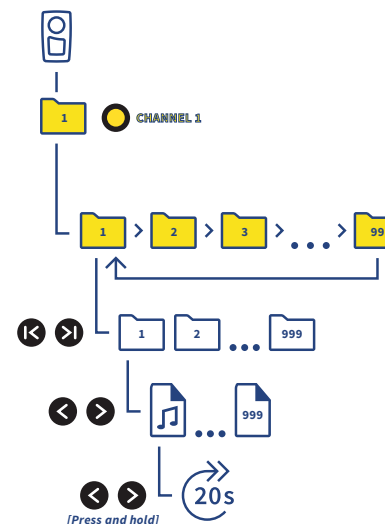
6

FOLDERS & FILES Red Channel



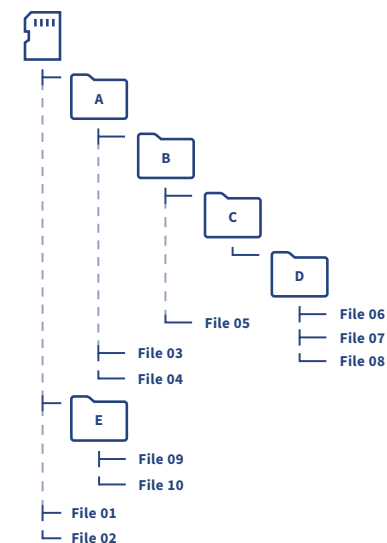
7

FOLDERS & FILES Yellow Channel



8

FOLDERS & FILES MicroSD





9

Encore supports the following audio files: AAC, APE, FLAC, MP3, OGG, WAV or WMA.

¹See *SaberCopy* for a full description of the folder and file rules.

EARPHONES, SPEAKERS AND VOLUME

Insert an earphone or speaker plug into the standard 3.5mm *stereo* audio jack on the bottom of the player. The internal speaker will turn off and audio will be output to the earphone.

Click  or  to lower or raise volume. The player will always remember the last volume setting.¹

¹The volume may be adjusted even when

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in *Pause Mode*.

²Whenever an audio device is disconnected, the player will enter *Pause Mode*.

³Some earphones with built-in controls may not work properly.





PAUSING/ BOOKMARKING




The Encore will automatically bookmark the playback mode (onboard or microSD memory) and the current file and position any time the player is paused or turned off.



Encore also supports a total of 4 user-configured playback bookmarks.

While in playback mode, click  to

enter *Pause Mode* (playback will suspend and the LED will blink intermittently).

A click on any of the     buttons will resume playback from the bookmark previously associated with that button. If no bookmark is set, the player will beep 4 times.

A **3-second** press on any of the    buttons will set (or reset) a bookmark to the current audio position (player beeps once to confirm).

While in *Pause Mode*, a click on the  Or  buttons will perform a battery check.

The LED will blink rapidly for **3 seconds** indicating the remaining capacity (**Green**: 30-100%, **Yellow**: 10-29%, **Red**: 0-9%).

To resume playback from *Pause Mode*,

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click  again.

¹If the player is paused for more than 15 minutes, it will beep twice and turn itself off.

²The bookmarks discussed here will persist until changed by the user or the firmware is updated.

RESETTING THE PLAYBACK BOOKMARK

To reset the playback bookmark to the beginning of the messages, do the following:


1. While the player is on, click the  button.
2. Once in *Pause Mode*, press the .

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button for **3 seconds** (player will beep once).

3. The playback bookmark is now reset to the beginning of the **Yellow** Channel. You may resume playback or turn the player off.

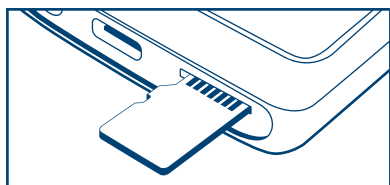
RESETTING PLAYER DEFAULTS

Resetting player defaults (listed below) is done by pausing the player and pressing  for **3 seconds**. The player will beep 3 times and turn itself off.


- Playback bookmark (to beginning of **Yellow** Channel)
- Volume level (to medium)
- Playback mode (to onboard)

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USING A MICROSD CARD




The player can also play¹ audio from a microSD card². With the player facing you, insert the card with the brass contacts showing until it locks in place.

Once a card is loaded, enter *Pause Mode* and press  for **3 seconds** to change to microSD playback. Playback will resume from the last position bookmark.

To change back to onboard playback,

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pause the player again and press  for **3 seconds**. Playback will resume from the last position bookmark.

To remove a card, gently push it in. The reader will unlock and push it out so you can remove it. If the player was in playback mode from the card when removed, it will beep once and revert to the onboard memory. If onboard playback was active, it will continue with no interruption.

You can view, format, and prepare a microSD card while loaded in the Encore's microSD card reader when the player is connected to a Computer using a USB to Type-C cable. However, it is recommended (faster) to prepare a card while loaded in a microSD adaptor connected to a Computer.


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¹While in playback from microSD, the LED will be **Green**.

²The folder structure for audio on microSD is freeform and flexible, more relaxed than the onboard folder restrictions. See graphic on panel 9.

CHARGING INSTRUCTIONS


With proper care, the player's Lithium-Ion battery should perform well for several years. When shipped, the battery is only partially charged. Please fully charge the player before the first use following one of the charging methods below:


 For fastest charge, connect any standard "USB" charger (regulated

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5VDC, minimum 300mA) to the Type-C USB port on the player for about 2 hours

¹ or until the LED stops blinking.²

 Plug player into any standard computer USB port using a "Type-C USB" cable for about 3 hours¹ or until the LED stops blinking.²



 For solar charging, place the player with the solar panel facing bright sunlight for at least a full day¹. When solar charging, there is no charge indication.

¹Actual charge time will vary according to the power source and current battery capacity.



²While charging, the LED will blink according to the charge level (**Green**: 30-100%, **Yellow**: 10-29%, **Red**: 0-9%).

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MODEL AND FIRMWARE CHECK

While in *Pause Mode*, a click on  and  buttons together will result in the announcement of the model's name, followed by the firmware version.

BATTERY CHECK

While in *Pause Mode*, a click on the  Or  button will perform a battery test.

The LED will blink rapidly for 3 seconds indicating the remaining capacity (**Green**: 30-100%, **Yellow**: 10-29%, **Red**: 0-9%).

¹When battery capacity drops to 0-9%, the LED will continuously blink red. Once the capacity drops to the minimum

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required for operation, Encore will turn itself off.

BATTERY CARE

- Avoid completely depleting the battery as this will shorten its overall lifetime and takes much longer to fully charge afterwards.
- If sunlight is the only means available for charging, it is recommended to leave the player in direct light *often* to keep the battery at least partially charged.
- When not in use and whenever possible, keep the player in a cool place, which will also help to preserve battery life.
- Before stowing the player for

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prolonged periods, make sure the battery is at least partially charged.

- If stored for *extended* periods, it is recommended to recharge the player at least every 6 months, to prevent the battery from losing its ability to recharge.
- Should the battery become defective and unable to accept a charge, it is still possible to operate the player using a USB cable connected to a computer or an electric charger. If sunlight is the only source for power/charging, please replace the battery.

CHARGING/ COMMUNICATION MODES

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When connecting the Encore to a computer, it can be done in one of two modes: charging or communication.

¹*Changing to computer communication mode is essential to allow programming of the player.*

Connecting a player to a computer for programming purposes:

Connect the player to a computer using a USB Type-C SLS-v2³ cable (for onboard programming). The player will automatically enter *computer communication mode*².


²*While in computer communications mode, the player will also be charging.*

Connecting a player to a computer for charging purposes:

Connect the player to a computer using

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a USB Type-C SLS-v2³ cable, a Standard Type-C USB Data cable or a Charge Only Type-C USB cable.

- If connected via SLS-v2³/Data cable, and you want to disconnect from computer communication mode and continue charging your player, click  on the front of the player. If the player was on prior to connecting it to the computer, the player will return to playback mode.
- For the computer to recognize the player again, the player will need to be unplugged from the computer, and reconnected.
- Depending on the connection type, and the player's battery level, the LED will blink (indicating communication activity or charging level).


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- Physically unplugging the player from the computer will stop the charging process.

³*SLS-v2 cables are available only from MegaVoice. See sales representative for details.*

PROBLEMS WITH THE PLAYER?

If the player will not turn on, please try the following:

1. Make sure the battery is charged according to CHARGING INSTRUCTIONS.
2. If the battery is OK, force a reboot of the player by holding  for about 10 seconds. The player should restart automatically.

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3. If #2 fails, reset the player by gently inserting the end of a paper clip for a few seconds into the reset hole on the back of the player, just above the left-most screw holding the back panel. This is the same as disconnecting/reconnecting the battery. The player should restart automatically.
4. If none of the above succeeded, please contact your sales representative for support.

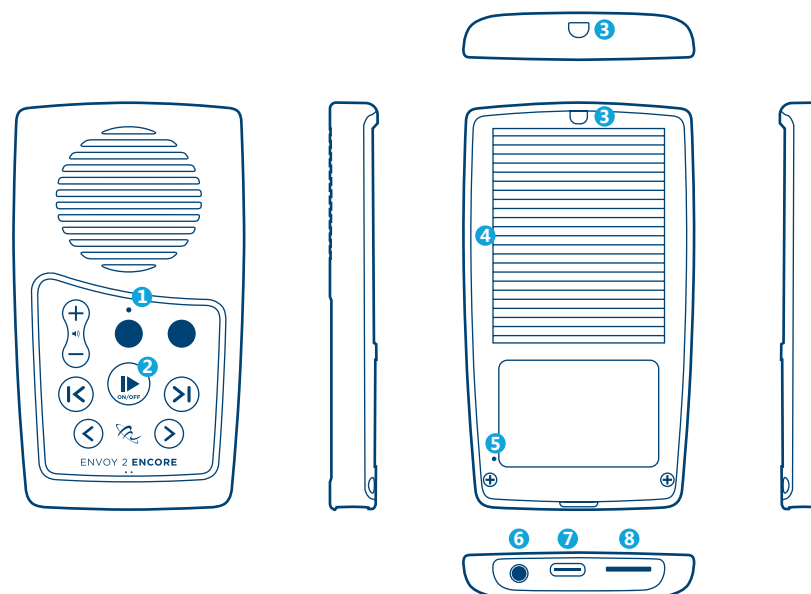
WARNINGS ⚠

- Care must be taken to set the volume at the lowest level that can be heard comfortably. Prolonged exposure to loud sound can cause gradual hearing loss.

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- DO NOT expose player or battery to fire or extreme heat.
- Stop using player if you observe abnormal heat, odor, discoloration, leakage or deformation, especially near battery. Refer to a qualified technician for service.
- If the battery is removed from the player, handle it with care. Keep the exposed battery out of reach of children. DO NOT burn, puncture, disassemble, or modify battery.
- If battery leaks, dispose of it carefully in accordance with all local laws. Wash any skin or clothing exposed to battery liquid and avoid swallowing or contact with eyes. In the case of swallowing or contact with eyes, seek medical care immediately.

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FEATURES

- 1 Status LED
- 2 Power/Play/Pause button
- 3 Lanyard hole
- 4 Solar panel
- 5 Reset button
- 6 3.5mm stereo audio jack
- 7 Type-C USB port
- 8 MicroSD card reader



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