



Using SaberCopy to Program MegaVoice Players









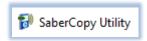














Introduction

SaberCopy is a free software program provided through the generosity of Global Recordings Network (GRN).

SaberCopy makes it easy for you to load audio messages to any of the currently available line of MegaVoice players. Since the newest MegaVoice players include a microSD card reader, SaberCopy is also a simple way to prepare microSD cards with audio for distribution with those players.

With SaberCopy, you can...

- Copy the contents of an audio message on disk to multiple players concurrently
- Copy the contents of an audio player to multiple microSD cards or USB thumb drives concurrently
- ♣ Duplicate the contents of one player to others
- Load a player by aggregating a new audio message "on the fly" from existing folders
- Compare player(s) contents to an audio folder on disk
- Compare one player's contents against other players or devices.
- Compare two audio folders on disk
- Quickly load a batch of players using Fast Copy Mode with minimal user intervention
- ♣ Append audio to player(s) without overwriting their current contents
- Aggregate files from multiple folders (sources) on disk into a new folder (disk-to-disk)
- Replicate microSD cards faster and cheaper than a hardware card duplicator
- And much more...

SaberCopy is supported in the following environments: Windows (8.x, and 10). SaberCopy will work on XP and 7 but it is not recommended, as Microsoft no longer supports either platform.

For details on how SaberCopy can be implemented on Mac OSX, please go here.

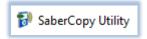
This guide focuses on the specifics of using SaberCopy with MegaVoice players and typical needs of MegaVoice customers. It is intended as a supplement <u>GRN's own user guide</u> – not as a replacement.

All of the examples and screen images shown in this document were taken from a Windows 10 system.

Download the installation package

Click here to download the latest version of SaberCopy.

Save the file to your PC. It is recommended to use the default "Downloads" folder.



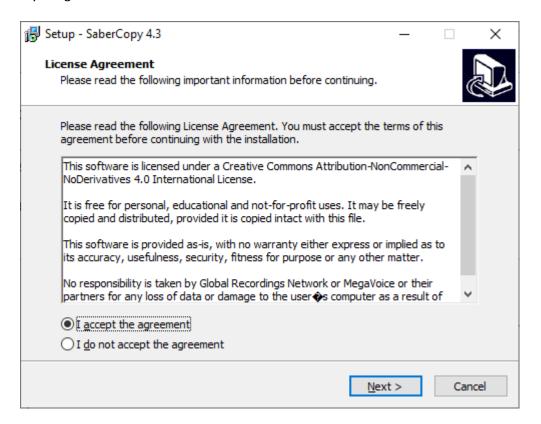


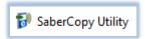
Install SaberCopy

When the download completes, navigate to the location where the installation program was saved and doubleclick on it.

You will get the initial screen below. This is the license agreement. Click on "I accept the agreement" and then click on "Next". If you don't agree to the license, you cannot install SaberCopy.

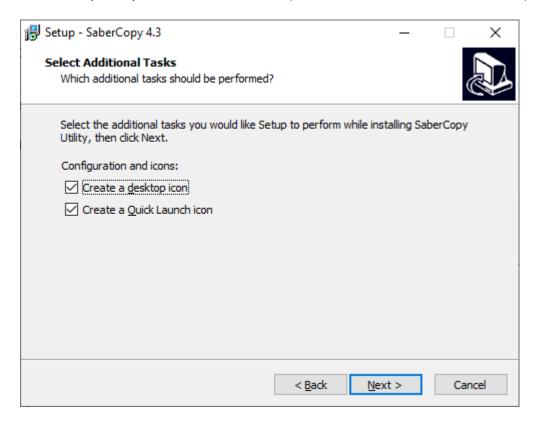
If you agreed to the license click on "Next"...



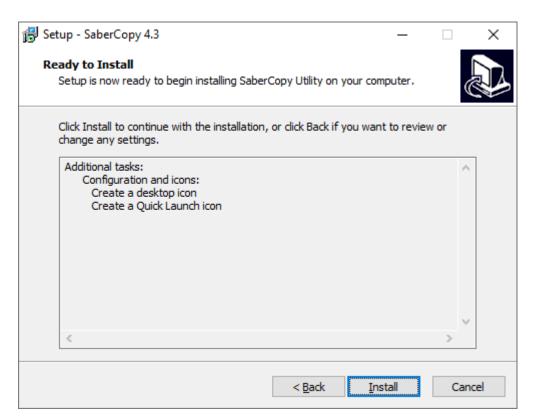


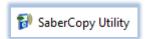


Select the options you want and click "Next" (it is recommended to take the defaults)...



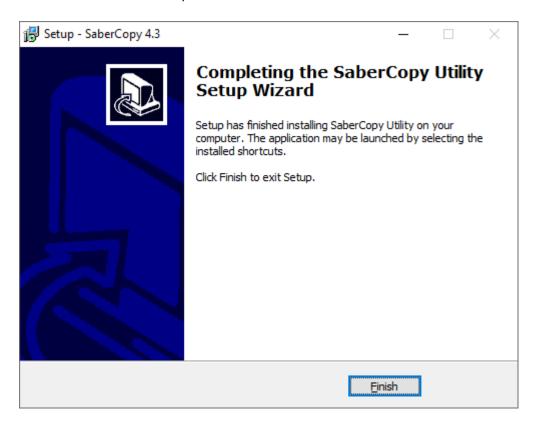
Click on "Install"...





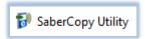


The installation is now complete. Click on "Finish".



If you took the installation defaults, there should be an icon on your desktop similar to the one below. Double-click on it to start the application.

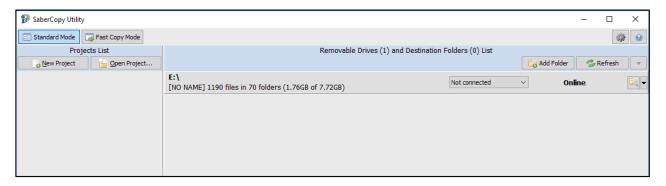




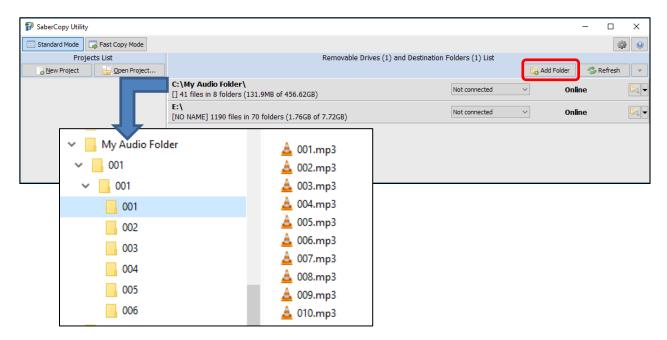


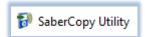
Quick Start!

- This section will briefly describe the steps necessary to perform a typical audio load using SaberCopy. It is intentionally non-specific to a player model.
- Recommended settings are shown with no explanation and no functional details are discussed here. They are all described in detail later under Examples and Features.
- Quick Start! also assumes your audio message is properly structured (and sized) for the player model you are loading. If you are not sure, please click here first and review the appropriate user guide!
- 1. Open SaberCopy and connect your player(s) with an SLS USB cable.



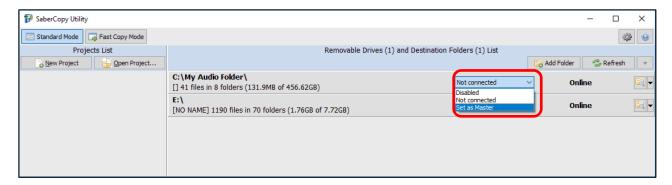
2. Click on the "Add Folder" button. Navigate to *your audio folder* and select it. Note that *your audio folder* is the folder that contains all the (correctly structured) audio you want loaded to the player.



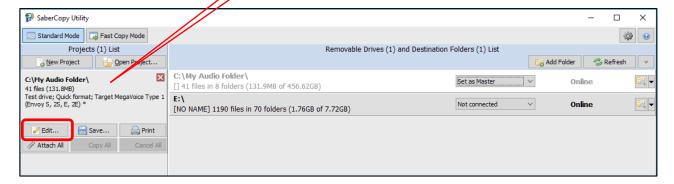




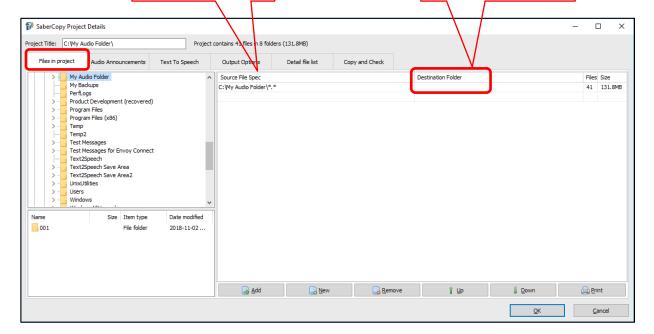
In the entry for your audio folder, change the drop list setting from "Not connected" to "Set as Master".

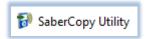


4. SaberCopy will automatically create a "project" for you named after your audio folder. Click on the "Edit" button to adjust the settings.



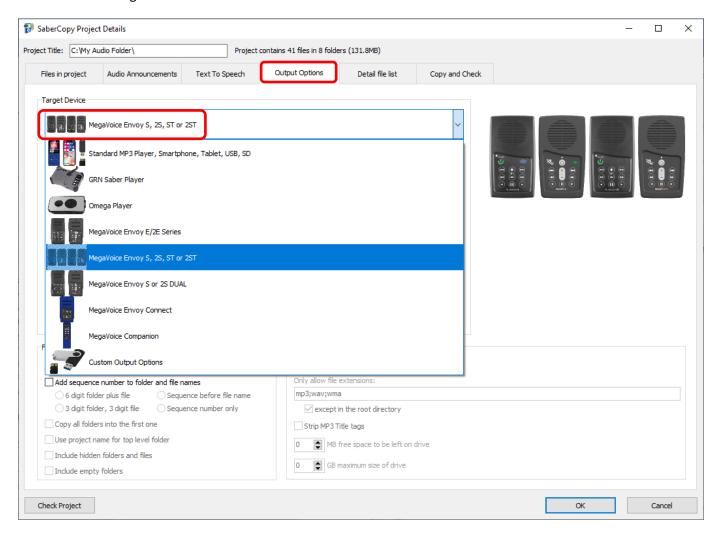
5. The "Project Details" dialog will open. The "Files in Project" tab should already be correctly set with *your* audio folder in the "Source File Spec" field. Just make sure that the "Destination Folder" field is blank.

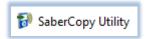






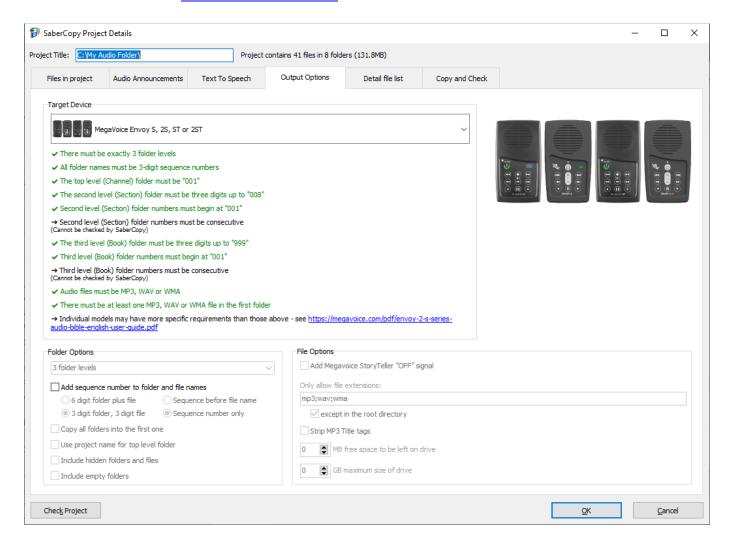
6. Click on the "Output Options" tab. Open the Target Device list and select the MegaVoice player that <u>you</u> have. For our example, it is the Envoy S/2S/ST/2ST. The fields at the bottom of the screen should be left with their default settings.

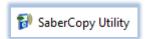






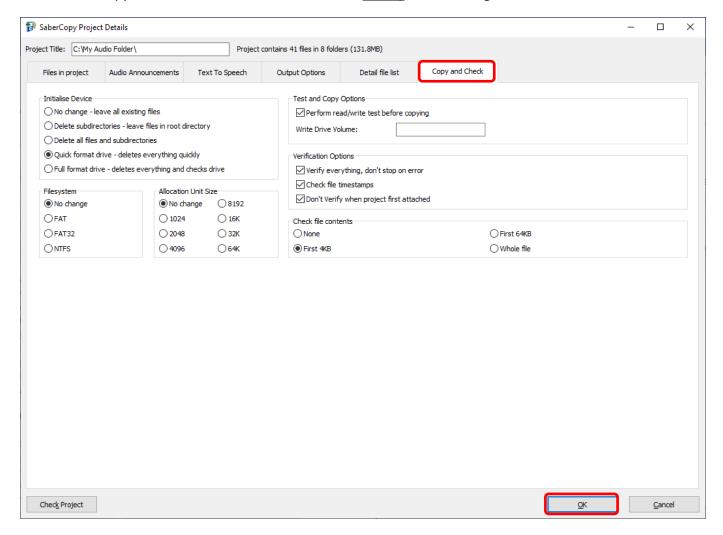
7. Notice that SaberCopy has checked your audio folder against the rules defined for the Envoy S/2S/ST/2ST player. All rules have passed (colored in green with a green checkmark). Rules that failed would be colored in red with an "X" mark. See 18: Device rules validation for details.

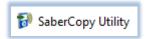






8. Click on the "Copy and Check" tab and make sure it is set exactly as in the image below. Then click "OK".



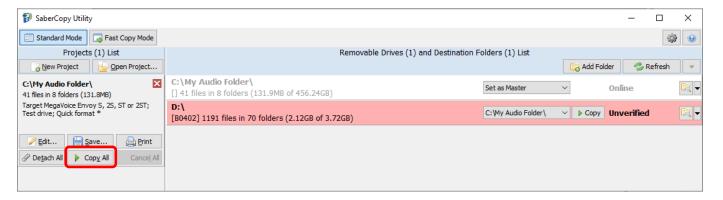




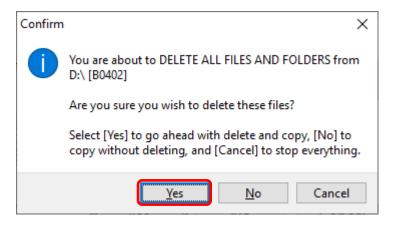
9. Take a moment and make sure *your audio* will fit on the target player. Then click "Attach All" in the project window. But don't worry, if the message is too large for your player, SaberCopy will not allow you to perform the copy. The player line will turn purple and the "Oversize" message will be displayed.

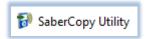


10. Now click "Copy All" in the project window.



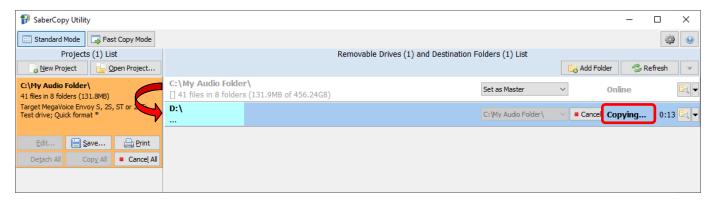
11. Reply "Yes" to the delete files warning.



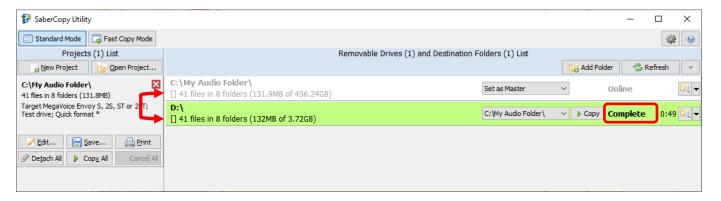




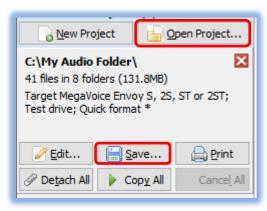
12. SaberCopy will begin the loading process...

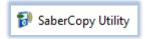


13. Success!



- 14. In the vast majority of cases, the process described above is always successful. If for some reason the load was not successful (the player line turns red) try the following:
 - a. Review all the settings on all the relevant screens and make sure they are correct per the preceding screen images. If something was missed please make the change and try again.
 - b. If the completion message was "Unmatched", review section 9: File verification.
 - c. If you are still not sure what the problem is, click here to contact MegaVoice for assistance.
- 15. If the load was successful, but the player beeps and turns off or does not work or navigate correctly, please review the rules on the "Output Options" tab or open the user guide and review the rules and/or troubleshooting sections.
- 16. Before you close SaberCopy!!! If you need to repeat the above steps at a later date to load other players, please save the project for easy re-use. SaberCopy will "remember" all the settings in the project file. Simply click on the "Save" button in the project window. Give the file a recognizable name (but leave the file type as ".saber") and click "Save" again. To open the project later, click on the "Open Project" button and choose it.



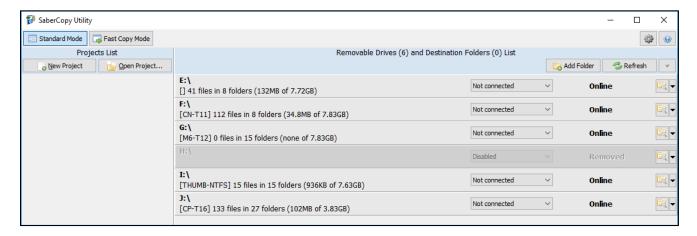




The Main screen

This is the main screen for SaberCopy as it appears each time you start the application.

If there are players or USB drives connected to the computer when SaberCopy starts, they will be recognized and shown in the area on the right under "Removable Drives and Destination Folders List".

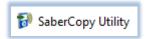


SaberCopy allows you to work in the framework of "projects". Projects provide you a way to define details regarding the loading of specific audio message(s) to specific player(s), save them and use them again without having to remember and reconfigure specific settings.

One of the nice features provided by SaberCopy is that it can compare a project against connected players. This feature is optional and is configurable within the project. If so configured, the compare can occur when a player is first attached to a project as well as the final step after the copy process.

You can save projects for future use (if this is helpful to you) or you can simply discard them when you close the application. You may also copy one project from another, using them as templates for new ones.

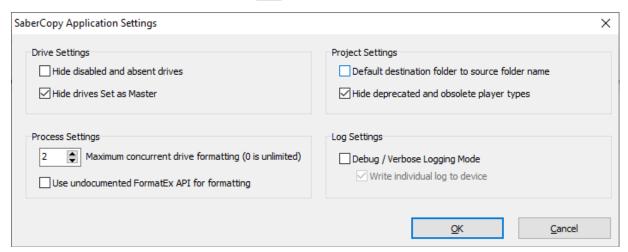
This guide will touch on *most, but not all,* of the features available in SaberCopy. For details on items not covered here, please see GRN's <u>SaberCopy User Guide</u>.





Configuration Options

From the main screen, if you click on the icon at top right, the applications settings screen will be presented.



Hide disabled and absent drives

If you check this box, any drives connected to the computer that are flagged disabled by SaberCopy (see 12: Teaching SaberCopy to ignore devices) or absent (devices that have a microSD card reader and no media is loaded) will be hidden from view (but not physically removed).

Hide drives Set as Master

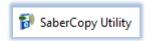
If you check this box, any time you select a folder via the "Add Folder" button, and then choose "Set as Master" to create a project, the original folder line will automatically be hidden once the project is generated. Typically, the folder lines in this case are no longer needed once the project is opened.

Maximum concurrent drive formatting

This setting determines the number of concurrent format operations SaberCopy will execute on batches of many players when format is requested for initialization. Depending on the size of your batch and your computer configuration, some systems may bog down with too many concurrent format operations. It is recommended to leave this set to two or three, but you are free to experiment with your system to see what works best.

Use undocumented FormatEx API

When checked, a non-standard, undocumented method of formatting a device will be performed. This comes into play when either "Quick Format" or "Full Format" is the initialization option on the "Copy and Check" tab. Please *do not* use this option unless specifically directed to do so by MegaVoice technical support. The standard Windows Format is best in most cases.





Default destination folder to Source folder name

When checked, SaberCopy will automatically populate the "Destination Folder" field on the "Files in project" tab with the same name as the parent folder selected. For MegaVoice players, this is usually not advisable, as it would add a folder level to the resulting structure, which would cause a problem.

When loading MegaVoice players, it is recommended to uncheck this option.

Hide deprecated and obsolete player types

SaberCopy still has older players in its device list (such as the blue MegaVoice StoryTeller), but they are tagged as "deprecated". Typically, you would want to hide these players as it may make the target device list unnecessarily long. If you wish to show <u>all</u> possible players in the device list, check this option.

Debug / Verbose Logging Mode

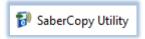
When checked, SaberCopy will open a window with debugging information (that will also be logged to a special file). This option should only be used under the direction of MegaVoice technical support for special cases.

Write individual log to device

When checked, SaberCopy will write a log file to the root of the device. The file will be named "SaberCopy – " + name-of-your-project + ".log". The file will contain all messages pertaining to the initialization, copying and verification of all the files copied to your device along with any errors that may have occurred.

Typically, this option should be unchecked, but it will do no harm if chosen. For special support requests, MegaVoice may ask you to turn this option on, repeat your copy and then send the log file for examination. All players that MegaVoice prepares are loaded with this option set on because it can help when a support request is opened for a shipped device.

In order to set this option, you must check "Debug / Verbose Logging Mode" first, then check "Write individual log to device" and then uncheck "Debug / Verbose Logging Mode".





Examples and Features

1: Loading Envoy S/2 S Players

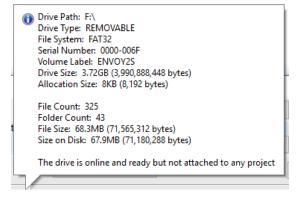
Let's get started!

In this example, we will program MegaVoice Envoy 2 S and Envoy 2 ST players with a small audio message.

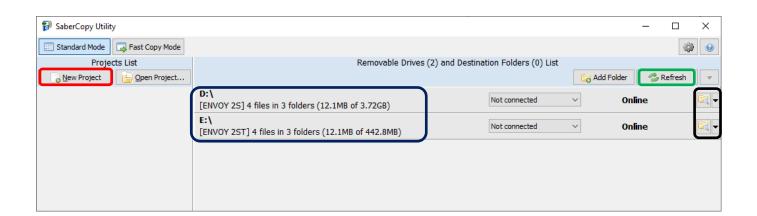
- 1. Connect the players to the computer using the proper SLS cable. In most cases, SaberCopy detects players automatically when they are connected and disconnected. In some instances it does not but all you have to do is to click the "Refresh" button (circled in green) for them to be recognized.
- 2. There are 2 MegaVoice players already connected and SaberCopy has identified them as volumes **D**: and **E**: providing a summary of current content for each (circled in blue).

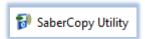
SaberCopy will also provide you with a lot of technical information about each connected device that you cannot get from most applications. Any time you move the mouse over a player in the list, you will see a tool tip like that to the right:

 One of the nice features SaberCopy provides is that you can always review the contents of a connected player by clicking on the "Open Explorer" icon at the very end of each player line (circled in black).



4. In order to provide the information for the load process we will need to create a new project. Click on the "New Project" button (circled in red).



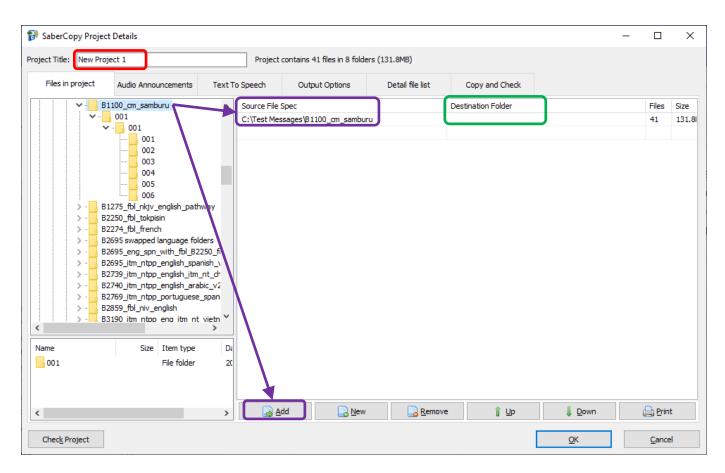


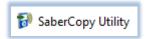


- 5. The screen image below shows the Project dialog. It consists of six tabs, each containing various settings for the project. The first tab, "Files in Project", is mandatory and is always the first to be displayed.
- 6. In this example, we want to use the message folder "B1100_cm_samburu" in our "Test Messages" folder.
- 7. If you intend to save this project so that you can easily re-use it later, add a project title (circled in red). If not, leave the suggested name by SaberCopy ("New Project 1").

SaberCopy will use the Project Title as the default name for the project file when saving it. It is highly recommended to use the <u>same name</u> for both the external project file name and project title. Make the title meaningful, but not too long.

- 8. On the "Files in Project" tab, we must specify the source for the copy operation. The easiest way to do this is to <u>drag</u> the desired folder onto the list on the right and <u>drop</u> it. SaberCopy populates the Source File Spec column for us (circled in purple) and the Destination Folder column (circled in green depending on a special configuration option).
 - Alternatively, you can highlight your audio message folder on the left and then click on the "Add" button (circled in purple) at the very bottom of the screen.







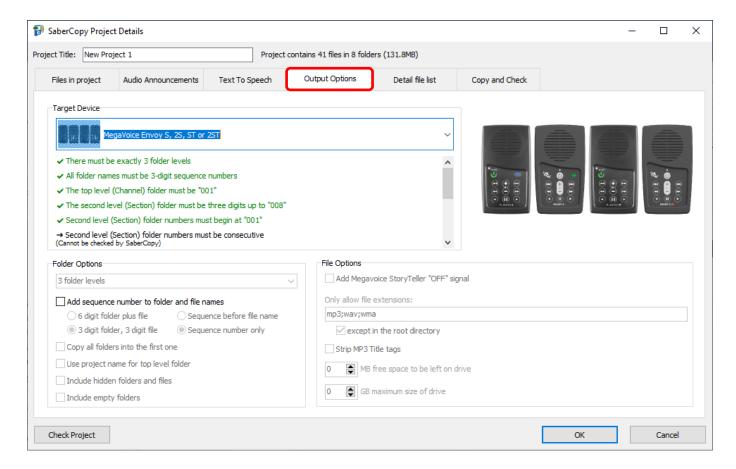
9. Because we want to duplicate the folders and files in the source folder to the players, we need to make sure the "Destination Folder" field is blank (exactly as in the image below). This tells SaberCopy to duplicate the contents of the chosen folder in "Source File spec" to each target player. See Configuration Options on how to let SaberCopy do that for you automatically.

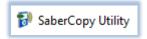


10. Next, click on the "Output Options" tab (circled in red). You will get a screen similar to that below.

On most of the project tabs, SaberCopy will suggest values from the *last* project opened as defaults. It is always a good idea to verify the settings on each of the tabs to make sure they are what you want any time you begin a new project.

- 11. For our two players, make sure that "Target Device" is set to "MegaVoice Envoy S, 2S, ST or 2ST".
- 12. The "Folder Options" and "File Options" sections on the bottom of the screen are addressed in more detail in 2: Loading a Companion Player.







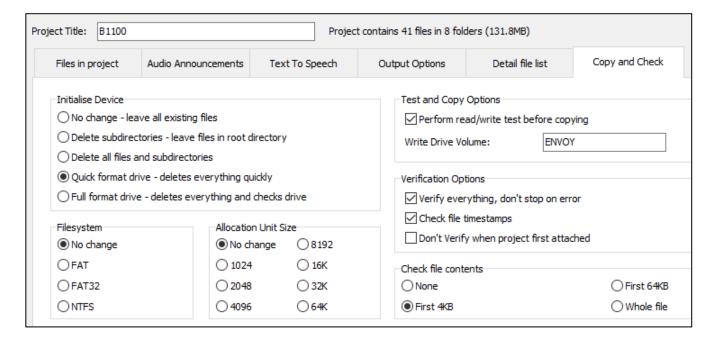
- 13. Now click on the "Copy and Check" tab. See screen image below.
- 14. Notice the project name was changed to something meaningful "B1100".
- 15. In the top left, there are initialization options. For this example, we want "Quick Format" which will clear all current contents.

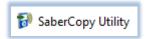
When either of the format options is chosen, you may also specify the "File System" and "Allocation Unit Size" in the bottom left. In the majority of cases, these settings should be left set to "No change" for both because the player should already be configured properly. You can, however, change it to one of the available choices, but we strongly recommend consulting MegaVoice technical support <u>first</u>.

- 16. Under "Test and Copy Options", we want to execute the "Perform read/write test before copying" and we want the Volume name set to "ENVOY".
- 17. Under "Verification Options" we want to perform some basic verification once the copy completes so we have checked "Verify everything, don't stop on error", "Check file timestamps" and to compare the first 4KB of each file on each player against the same in the source.

SaberCopy uses an MD5 checksum calculation for the file contents verification. Note that there are various sampling sizes available for file verification (None, First 4KB, First 64KB and Whole file). Keep in mind that the larger the sampling size, the longer the verification process takes.

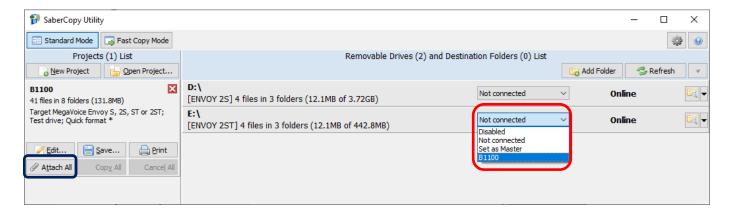
18. When finished, click the OK button to close the Project Details dialog.







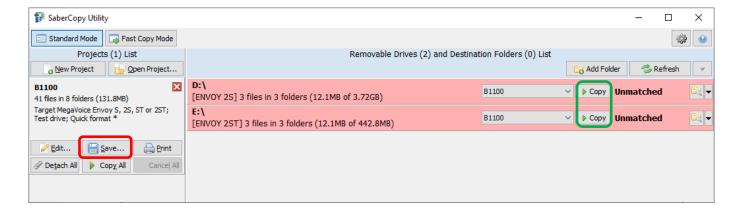
- 19. At this point, the main screen should look like the example below.
- 20. Now we need to set the "source" of the copy for each player. When all the players connected are being loaded from the same source, the easiest way is to click on the "Attach All" button in the project (circled in blue). SaberCopy will assign all of them (no matter how many) to the project.
- 21. Alternatively, within the line for <u>each</u> player, we could click on the drop-down list and change the setting for each individually to the project "B1100" (circled in red).

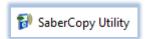


- 22. Notice that the rows containing the players turned red. This is because SaberCopy will perform a compare *before and after* loading a player from a project (*unless* you check the option "Don't verify when project first attached" in the project definition). These particular players currently contain audio different from the B1100 project so they display as "Unmatched".
- 23. To begin the copy process, all we need to do now is click on the "Copy All" button (circled in red).

The "Copy All" button in the project will not be enabled until at least one of the players in the list is attached to it as the source for the copy process.

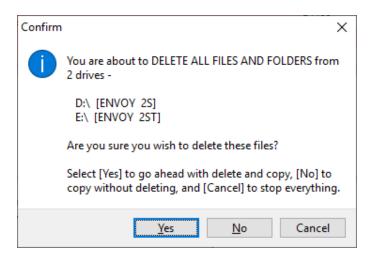
24. Note that you could also click on the "Copy" button appearing in each player line (circled in green), but using "Copy All" is much more convenient especially when loading multiple players.



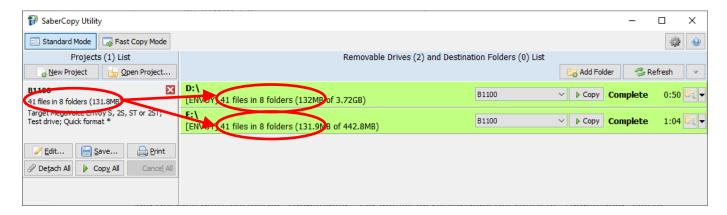




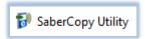
25. When you use "Copy All", and you specified an initialization setting that will erase the current contents, you will get a <u>single</u> pop-up confirmation dialog listing all of the assigned players warning that the current content will be deleted. If this is acceptable, click "Yes" to continue; otherwise, you can click "No" (don't delete anything but continue the copy – <u>this not recommended</u>), or "Cancel" (halt the process). When using the individual "Copy" button per player, a pop-up dialog is displayed for <u>each</u> player separately (another reason to use "Copy All"!).



26. Once the actual copy completes, if requested in the project, SaberCopy performs a compare of the project against the selected players. If they match, the line for that player will turn **green** and the final message will be "Complete". If they do *not* match (for some reason), the line for the player will be red and the final message will probably be "Unmatched". For details on researching the cause of "Unmatched", see 9: File verification.



27. Disconnect the players and test each to see that the audio plays as expected.

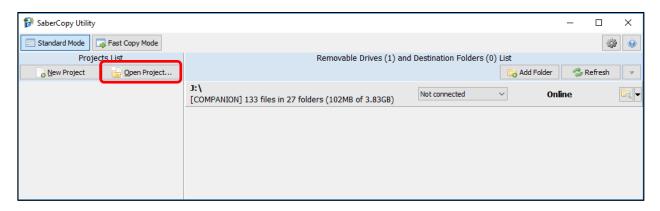




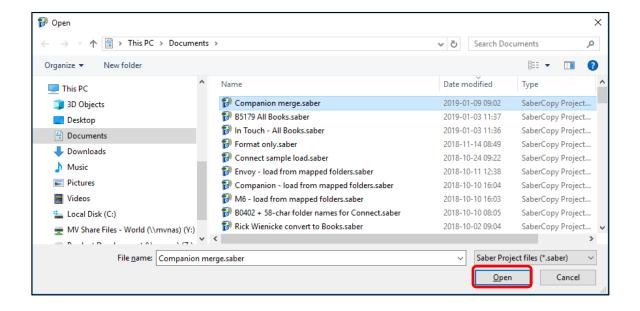
2: Loading a Companion Player

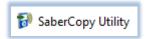
In this example, we will program a single MegaVoice Companion player. We will use the features provided by SaberCopy to construct a temporary audio message comprised of folders from two other audio messages.

- 1. We have one Companion connected. SaberCopy has identified the player as J:.
- 2. In this example, we will use a project that we defined earlier and saved for future use.
- 3. To load the project, we click on the "Open Project" button (circled in red).



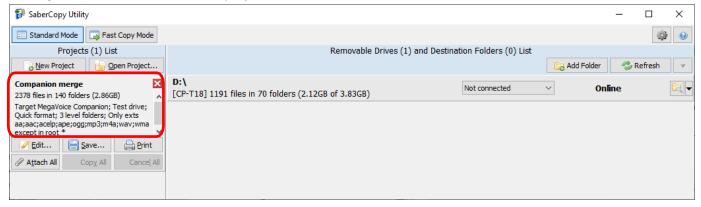
4. An "Open" dialog like that below will appear. SaberCopy "remembers" the folder where you previously saved projects. For this example, we will choose the project "Companion merge". It has all the settings used last time. Projects are saved with a file extension of ".saber" for easy identification. Double-click on the project or highlight it and click "Open".



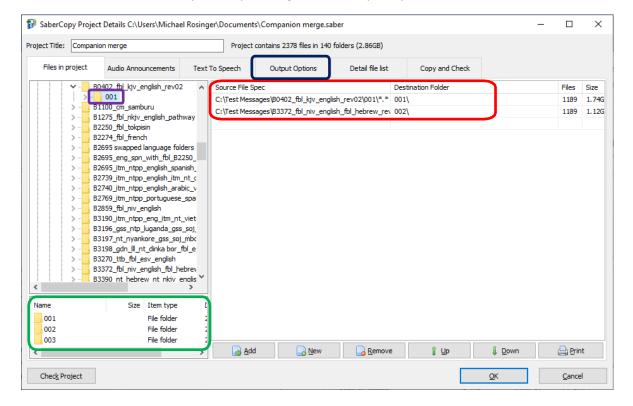


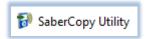


6. When the project loads, it shows in the "Projects List" (circled in red). Let's look at the project settings by clicking on the "Edit" button for the project.



- 5. In the screen image below, we have the Project Details dialog open to the "Files in Project" tab.
- 6. Here we are specifying two different Channel folders we want to merge to the Companion. Note that the first (001) comes from one audio message, and the second (002) comes from a different audio message. SaberCopy is allowing us to aggregate them into a new message that frees us from having to save a separate message to disk. We are also able to determine the names of the destination folders (circled in red). Effectively, we are renaming folder 001 in the second source message to 002 in our target message.
- 7. Note that you can always view contents included in any potential source folder from the list shown in the bottom left of the window (circled in green) when you highlight that folder in the top left (circled in purple).
- Now let's review the other options by clicking on the "Output Options" tab (circled in blue).





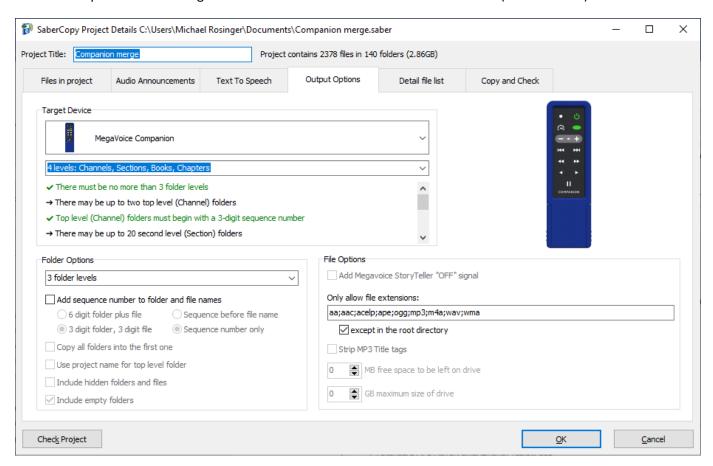


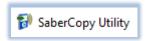
- 9. Let's review the special settings offered from the Output Options tab inour example below.
 - > Under **Target Device**, "MegaVoice Companion" is selected.
 - When Companion is selected, it automatically sets appropriate values in the Custom Output Options section on the bottom of the screen, displays and checks specific rules for the device.
 - Folder Options: Automatically set to 3 folder levels. This means it will allow up to and including 3 folder levels from the source folder. If there are more SaberCopy will compress them down to only 3 folder levels.

Note: The maximum number of "levels" that Companion players will support is 4, where 3 of those are the folder levels.

- <u>Include empty folders</u>: Automatically checked. The Companion firmware knows to skip empty folders during playback.
- Only allow file extensions: Automatically set to all the file types currently supported and prevents others by applying this filter.
- Except in the root directory: Automatically checked. Some players require configuration files in the root that may be included in the source audio folder.
- If you wish to modify any of these settings, first select the desired Target Device and then change the setting to "Custom Output Options". The bottom portion of the screen is enabled and changes may be made.

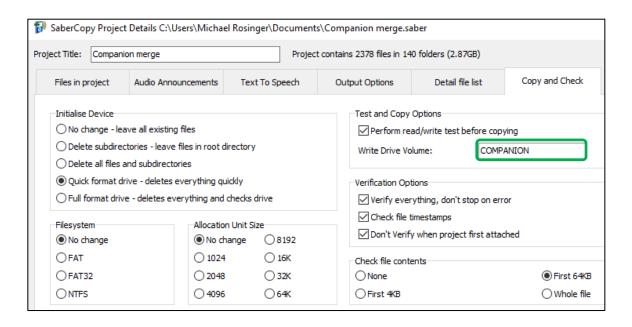
Be advised! When you change the target device, the rules also change; therefore, the rules for Companion can no longer be checked since each device has its own rules (or none at all).

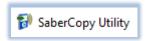






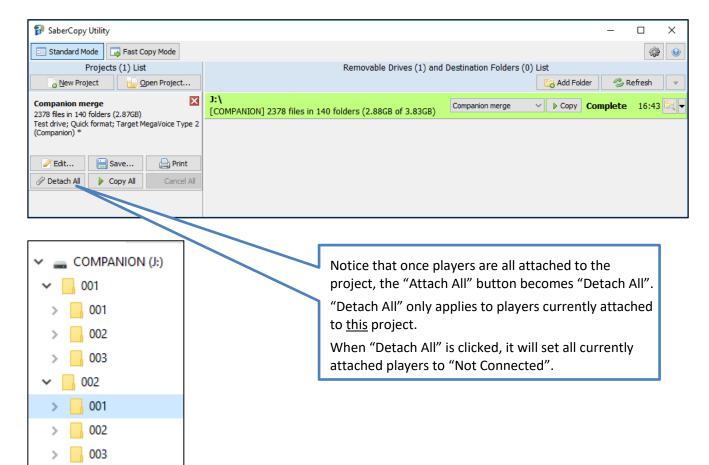
- 10. Now let's review the special settings offered from the Copy and Check tab below.
 - Under Initialize Device...
 - Quick format drive: SaberCopy will perform a "quick format" of the device.
 - There are additional options besides formatting.
 - When either quick or full format is selected, the option to specify the File System and Allocation Unit Size become available. These two should always be left as "No change" unless MegaVoice technical support has requested otherwise.
 - Under Test and Copy Options...
 - <u>Perform read/write test before copying</u>: SaberCopy will check the read/write capability of each player before attempting to load the audio and warn of a problem.
 - Write Drive Volume: This is optional. We will name our player "COMPANION" (circled in green).
 - Under Verification Options...
 - Verify everything, don't stop on error: SaberCopy will check the entire contents and not stop on the first error – if there is one.
 - <u>Check file timestamps</u>: SaberCopy will compare the timestamps on each file against the source. If the comparison shows that they are not within 2 seconds of each other, errors will be flagged in the log.
 - Don't verify when project first attached: SaberCopy will compare the files in each player against those defined in the project as soon as a player is attached to a project. When loading a new message, there is no point to pre-verification. In most cases, this option should be checked. For an example of when you would want pre-verification see 13: Comparing the contents of 2 players.
 - <u>Check file contents:</u> SaberCopy can perform an MD5 checksum comparison of part or all of each file. The larger the file sampling requested to compare, the longer the process takes.

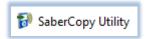






- 11. After closing the Project Details dialog, we need to attach the player to our project by clicking "Attach All" in the project window.
- 12. Then we'll click on the "Copy All" button to begin the load process.
- 13. Because we set the option to perform a Quick Format, we get the file deletion warning dialog and we'll click "Yes" to continue.
- 14. The copy of 2.8GB and 64K file verify took just under 17 minutes. We see that the copy succeeded (status message is "Complete" and player line is green). Now let's review what we ended up with:
 - The player was tested for read/write before the copy process and passed.
 - The volume drive name was set to "COMPANION".
 - The folders from the 2 different audio messages were aggregated together and the Channel folders on the player were named 001 and 002 as we specified.
 - SaberCopy verified that the folder and file counts on the player match that specified in the project.
 - An MD5 comparison of the first 64K of each file was executed and the target matches the source.
 - After disconnecting and testing the player, navigation and file playback is in the order we wanted.







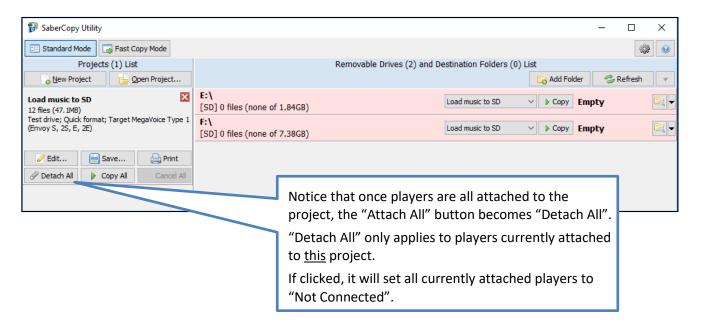
3: Loading microSD cards

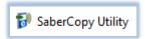
In this example, we will format and load 2 microSD cards with some MP3 music files.

1. The 2 microSD cards are connected to the computer using microSD card adapters (pictured below). SaberCopy recognizes them as volumes **E**: and **F**:.



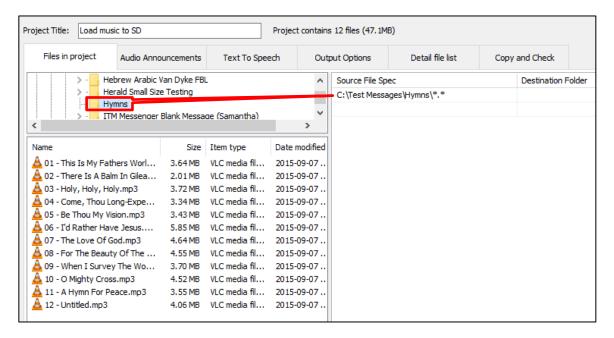
- 2. We have already opened a project saved earlier named "Load music to SD" by clicking on the "Open Project" button.
- 3. The two microSD cards have been assigned to the project by clicking the "Attach All" button in the project area.
- 4. Since no pre-compare was specified in the project and the cards were recently formatted, SaberCopy shows them as "Empty".



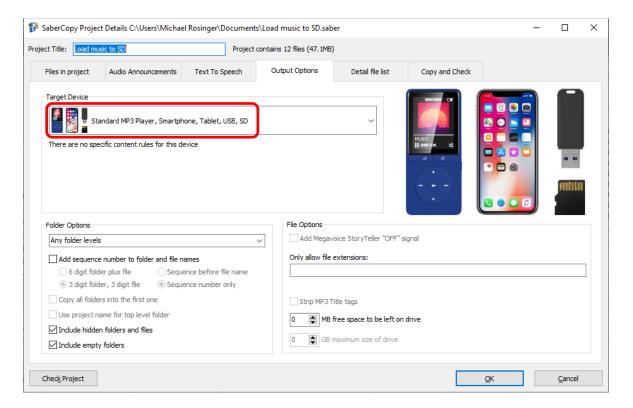


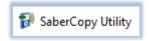


- 5. Let's open the project details by clicking on the "Edit" button and review the settings below.
- 6. <u>Files in Project tab</u>: The project currently contains 12 MP3 music files from the "Hymns" folder. These were added by just dragging the source folder to the panel on the right side of the screen. Then the Destination Folder field was cleared. This causes SaberCopy to duplicate the files exactly to the cards.



7. <u>Output Options tab</u>: Target Device: is set to "Standard MP3 Player, Smartphone, Tablet, USB, SD". This is the only setting necessary on this tab as all the default values are acceptable.

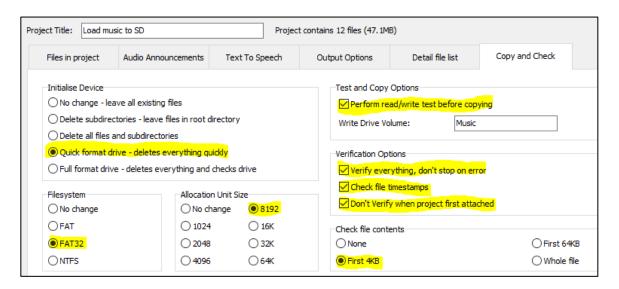


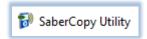




8. Copy and Check tab:

- Initialize Device: Set to Quick format drive. It is always advisable to format a microSD card before use.
 - Note: If we wanted to use this project to append songs to a card that already had music files on it, we would change this setting to "No change leave all existing files".
- <u>Filesystem:</u> We want the cards to be formatted as FAT32 for use in any MegaVoice player that has a microSD card reader.
- Allocation Unit Size: We want it set to 8K (8192).
- Perform read/write test before copying: This option is checked.
- Write Drive Volume: We want to name the cards "Music"
- <u>Verify everything, don't stop on error</u>: This option is checked. SaberCopy will only check the folders and files that were copied. Existing items on the source will not be checked.
- <u>Check file timestamps</u>: The option is checked.
- Check file contents: We want SaberCopy to compare the first 4K of each file.
- <u>Don't Verify when project first attached</u>: The option is checked because there is no need to compare against the current contents of the cards since they will be formatted.



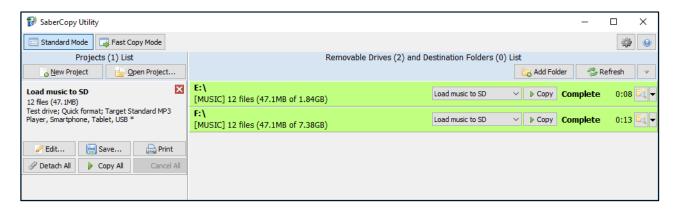




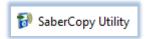
Now we just need to click on the "Copy All" button. The process is very fast, since there are only 12 files.

Write speed to microSD cards depends on the quality of the card itself and this can vary from manufacturer to manufacturer. Another factor affecting write speed is the "allocation unit size" set when the card is formatted. The larger the allocation unit size, the faster data can be written but at the sacrifice of some space.

- 10. Now let's review what we ended up with:
 - The label for each microSD card was changed to "Music" (from "SD").
 - All the MP3 music files in the source folder were duplicated to the root of the microSD card.
 - The content of each microSD card matches the content specified in the project (because the drive lines are green).
 - The files were copied in alphabetic order according to the name.
 - Testing shows the cards successfully play the audio in the order they were copied!





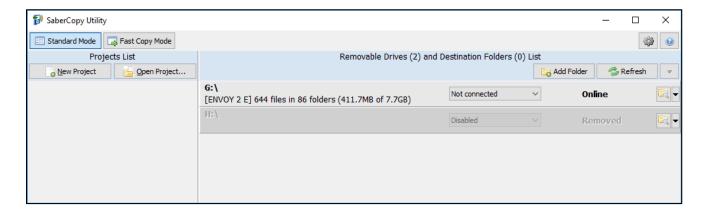




4: Loading an Envoy E/2E and microSD card together

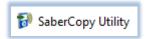
In this example, we will load one of the latest advanced MegaVoice players, the Envoy E or 2 E (Elite), and a microSD card, loaded in its card reader, at the very same time. But we will use 2 different projects during the load – one for the player's onboard memory and the other for the SD card. This will illustrate SaberCopy's ability to load multiple devices concurrently with different audio.

1. When the Envoy 2 E is connected, SaberCopy recognizes the player as volume **G**: and the microSD card reader as **H**: .In the example below, we see the current status of the player's onboard memory (status is "Online") and that there is no card present in the card reader (status is "Removed" and device set to "Disabled").



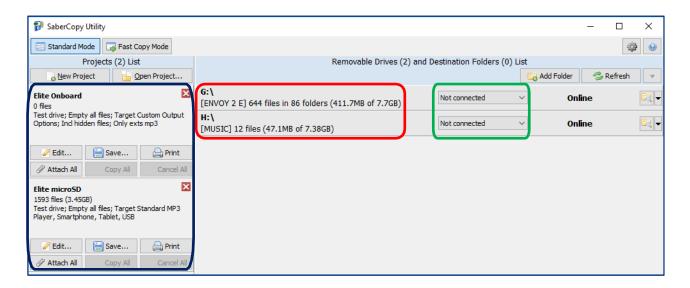
SaberCopy will not *automatically* recognize the microSD card if it was inserted into the player's card reader *after* the player was connected. In order for SaberCopy to recognize the card at this point, simply click the "Refresh" button. The status changes to "Online" but you still must change the setting for that device line to "Not connected" for access.

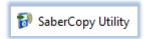
In this instance, it is simpler to insert the card in the card reader <u>before</u> connecting the player to the computer.





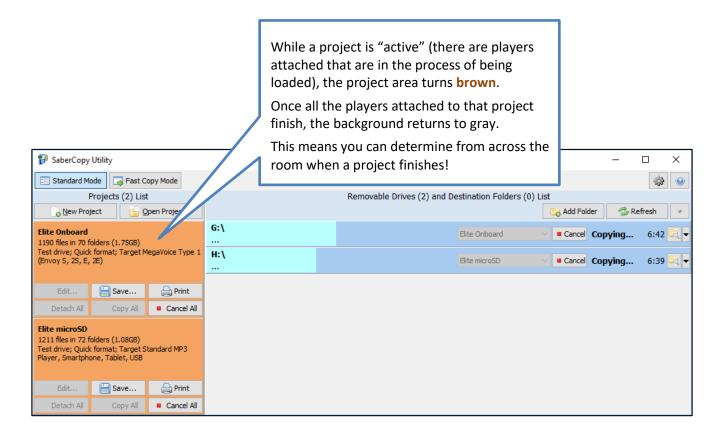
- 2. In the example below, after refreshing the drives list, we have our Envoy 2 Elite with a microSD card loaded in the card reader. SaberCopy shows us the current content summary for each (circled inred).
- 3. We have also opened two projects prepared earlier (circled in blue) one to load the onboard memory of the Elite and the other to load the microSD card.
- 4. Using the drop list control for each (circled in green), we need to assign the Elite (**G**:) to the "Elite Onboard" project and the microSD card (**H**:) to the project "Elite microSD".



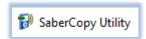




5. To begin the copy process, we have to initiate each project *separately* since there are actually two copy operations that will take place. We could either click on the "Copy All" button for *each* project or click on the "Copy" button found in *each* device line.

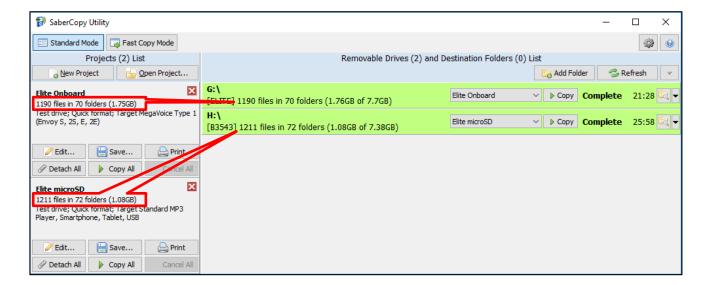


Performing two different project loads concurrently may not necessarily be quicker than doing them separately, but it is certainly more convenient. This means we could conceivably load 2 (or more) groups of players at the same time, where each group is being loaded with different content (project), leave it running and come back later to find that they are all done! This is a nice option to have available.



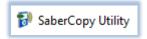


- 6. The copy is successful for both and each matches their assigned projects (per the settings specified on the "Copy and Check" tab for each project)!
- 7. This illustrates that SaberCopy is able to load multiple devices from different sources all at the same time. You don't have to do them one at a time.



MegaVoice has successfully tested loading eight different players each with different audio – all at the same time. In this case, it was <u>much</u> faster than loading them serially.

The challenge was identifying which player was loaded with which audio message. We did this by placing a sticker with the name of the project to each player as the project was attached to it.



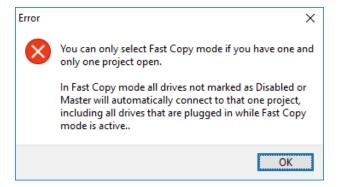


5: Fast Copy Mode for quickest loading

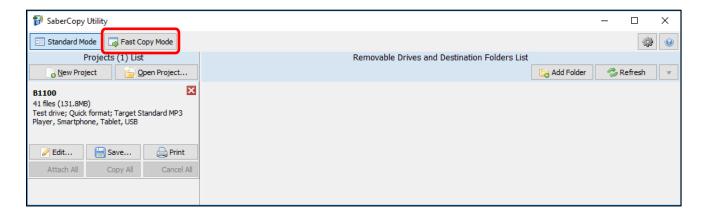
In this example, we will load players using **Fast Copy Mode**. Fast Copy Mode is a feature offered by SaberCopy that allows for semi-automated loading of players with minimal user intervention.

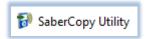
Be careful! Once you activate Fast Copy Mode, no additional warnings are issued before a player is cleared and loaded with the specified audio. Any player, or USB device for that matter, you connect while SaberCopy is open and Fast Copy Mode is active will automatically be loaded – no questions asked!

- 1. When SaberCopy starts, it defaults to "Standard Mode", which is what has been used in all prior examples.
- 2. After starting SaberCopy, open the project you want to use for your fast copy session. Fast Copy Mode requires that <u>one and only one</u> project may be open. SaberCopy warns if this is not the case.



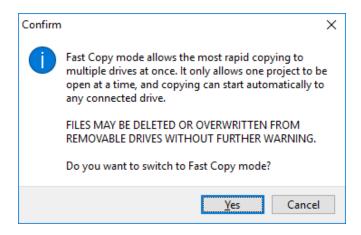
3. Once the project is open (and re-configured if necessary), you can turn Fast Copy Mode on by clicking on the "Fast Copy Mode" button (circled in red).



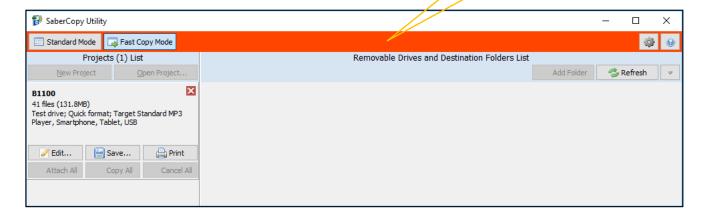




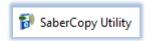
4. You will receive a pop-up warning like that below:



- 5. Click on "Yes" to transition to Fast Copy Mode.
- 6. Notice that the button ribbon at the top of the screen changes to a reddish-orange background color to alert you that the application is currently in Fast Copy Mode.



- 7. From this point on, once you connect players or USB devices, the moment SaberCopy recognizes each device it will begin to load it with no further intervention.
- 8. Once players have completed, you can disconnect them and connect others in their place. SaberCopy will automatically begin to load the new players as soon as they are recognized.



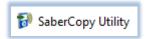


- 9. SaberCopy will remain in Fast Copy Mode until...
 - The SaberCopy window loses focus, i.e. you switch to a different application or screen.
 - You click on the "Standard Mode" button to turn it off.
 - You connect a device that is significantly different from the first (see explanation below).
 - You close SaberCopy. When SaberCopy restarts, it always defaults to "Standard Mode".

Fast Copy Mode is an ideal solution when you don't have many USB ports available and need to quickly load a group of players with the same audio. It requires minimal intervention from you to achieve the quickest copies.

SaberCopy offers a safeguard to prevent unintended access to a device that is connected to the computer while Fast Copy Mode is active which could result in loss of data. The first device connected determines the <u>point of reference</u> for *all* devices connected during the session. If a device is connected that is less than half the capacity of the first, or more than twice the capacity of the first, or in any case, greater than 128GB, SaberCopy will ignore that device and automatically turn Fast Copy Mode off.

You may also want to configure SaberCopy to always ignore certain devices you keep connected to your computer. See 12: Teaching SaberCopy to ignore devices for details.



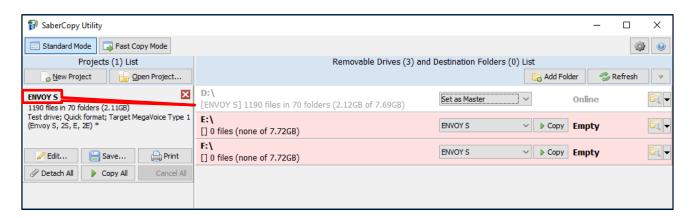


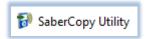
6: Duplicating players, microSD cards, etc.

In this example, we will duplicate the contents of one Envoy S player to two other players. In the same way, we could leverage SaberCopy to duplicate the contents of a player to microSD cards, a microSD card to players or even one microSD (master) to others.

This is a great solution when you want to load players but don't have the audio source needed available on your computer but do have a player that can be duplicated. This is easy to accomplish and it does not require you to copy the audio first from the player to the computer and then from the computer to other players!

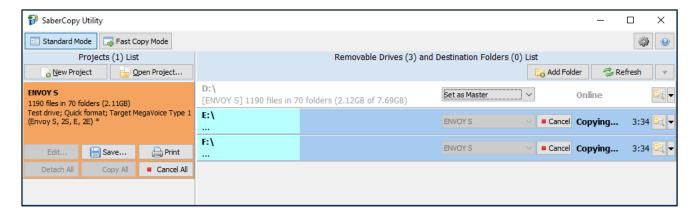
- 1. Connect the player that will serve as the source <u>first</u> so it will appear first in the list to make it easier to keep track of.
- 2. In the drop-down list for the <u>source</u> player, change it to "Set as Master". Once you do that, SaberCopy will turn the line white and create a project definition for you using the volume label of that player as the name (under "Projects List"). See <u>Hide drives Set as Master</u> for details on how to hide this folder once it is "Set as Master".
- 3. Edit the project definition and make appropriate changes (things like target device, initialization, verification options, etc.). You may save it if you wish for re-use later, or you can simply discard it when you are done.
- 4. Connect the other player(s) that you wish to make duplicates from the source.
- 5. Click on the "Attach All" button to attach the players to the project.
- 6. Then click on "Copy All" to begin the load.



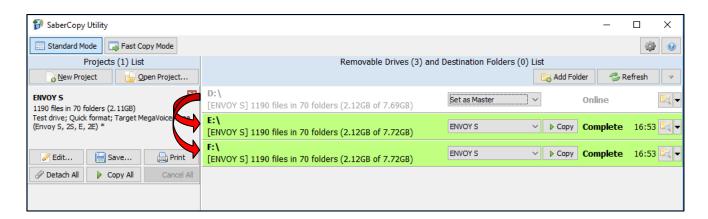




7. Reply "Yes" to the file deletion warning if initialization was requested. The load process begins...



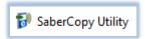
8. Once completed, you have two players that are identical in content to the original!



SaberCopy is the "poor man's" card duplicator! Hardware duplicators can be very expensive (<u>see here</u>). All you need to leverage SaberCopy for card duplication is the following:

- SaberCopy (free)
- 2. A USB hub with as many ports as the number of cards you wish to duplicate in a batch
- 3. Enough microSD card readers for the number of cards you wish to duplicate at a time (very inexpensive)
- 4. The microSD cards

SaberCopy can either duplicate from a master card, as shown in this example in the form of a master player, or copy from disk to the cards (as demonstrated elsewhere). SaberCopy can also verify the copy afterwards. The procedure is very fast as most microSD cards have high read/write rates.



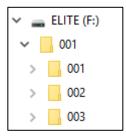


7: Appending audio to a player

In this example, we will append audio to the *existing* contents of an Envoy E/2E player. The Envoy E/2E supports one or two Channel folders in the onboard memory. This player already has one Channel folder and we want to add a second.

Appending data to an existing structure is not a problem. For an explanation regarding inserting data, see the comment at the end of this example.

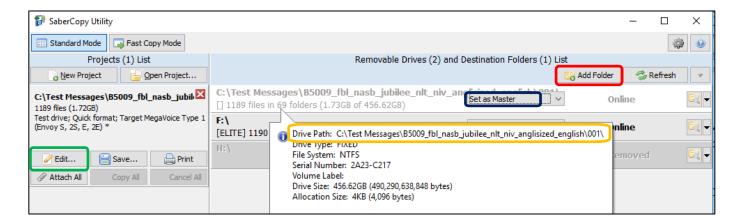
1. First we connect our Envoy Elite player that contains the following folder structure:

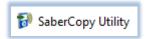


- 2. Next, we click on the "Add Folder" button below (circled in red), and navigate to the Channel folder we want to add (not the parent folder circled in orange) in a different audio message that we want to add to the player as Channel folder 002.
- 3. Then we change the setting of the folder to "Set as Master" (circled in blue). When we do that, SaberCopy automatically creates a project for us naming it with the path of the folder.

 See <u>Hide drives Set as Master</u> for details on how to hide this folder once it is "Set as Master".

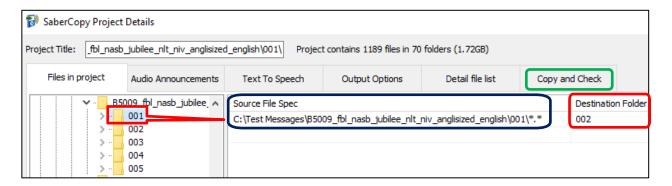
 We need to make some changes in the project definition to end up with the desired results. Click on the "Edit" button (circled ingreen).



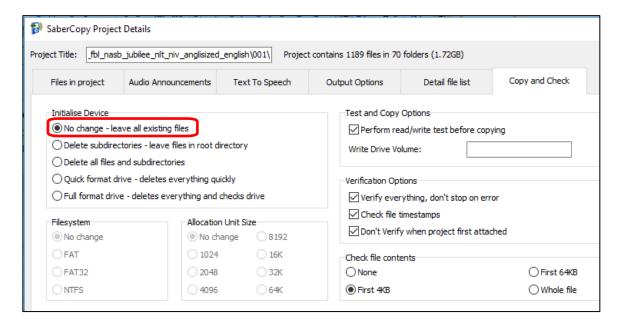


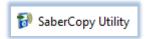


- 4. In the "Files in Project" tab below, we see that the value for "Source File Spec" (circled in blue) is correct (the 001 Channel folder), but we need to change the destination folder to be "002" (circled in red) so that it will not overlay the 001 folder already present on the player.
- 5. Next, we click on the "Copy and Check" tab (circled in green) to make some important changes there as well.



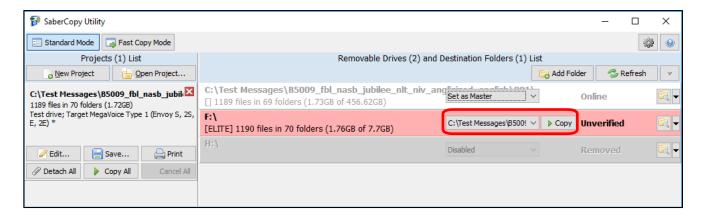
- 6. Here we need to set "Initialize Device" to "No change leave all existing files" (circled in red) so that the current audio on the player will not be overwritten.
- 7. We'll also set the read/write test, verification, checking the file timestamps and contents once the copy completes. We'll also check "Don't verify when project first attached" since there is no point to compare before the addition of the second Channel folder.
- 8. Click on "OK" to save our changes and close the project dialog.



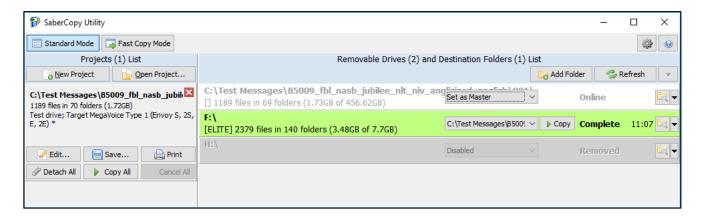




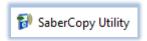
- 9. Now we assign the project as the source for the player in the drop-down list for the player (circled in red). In this case, we could just as easily use the "Attach All" button. Either way works the same.
- 10. Click on the "Copy" button (also circled in red) and the process begins.



- 11. Since "No change leave all existing files" was specified, SaberCopy performs the read/write test and immediately begins the copy phase.
- 12. Once complete, SaberCopy compares and reports "Complete" because it is smart enough to compare *only* the second Channel folder just added against the folder defined in the project.

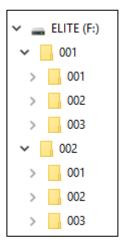


SaberCopy's compare feature verifies that all the files in the project that were copied match the files on the target. If "No change" is specified under "Initialize Device", it ignores any other files that were previously on the target player.





13. Looking more closely, we did indeed end up with the desired results! We created a hybrid message by adding a second Channel folder to the player, without having to erase what was already there, and without having to create a temporary folder with the required the 2 Channel folders and load from it.



14. After disconnecting the player and testing it, we see that the player navigates correctly between the two Channel folders and all the other levels as well.

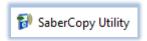
In theory, SaberCopy is able to merge (<u>insert</u>) files or folders into existing folders on the target. The problem is that MegaVoice players will not play them in the desired order. The added files will play **after** pre-existing content, which is not the expected playback order on MV players.

For example, if folder A currently contains files 010, 020 and 030, and you wish to add (insert) files 015 and 025, the MV player will play them in this order: 010, 020, 030, 015, and 025!

As is demonstrated in the above example, SaberCopy can successfully <u>append</u> new files or folders to the end of an existing structure. If the need is to add specific files and/or folders to existing audio on a player requiring insertion within the existing structure, the individual sources for the new structure can be merged together by SaberCopy but it still requires deleting the current content on the player first.

For MegaVoice players, this is the only way to guarantee correct navigation and playback order.

For details on aggregating multiple sources into one, see 8: Disk-to-disk copy.



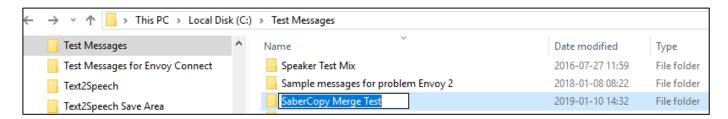


8: Disk-to-disk copy

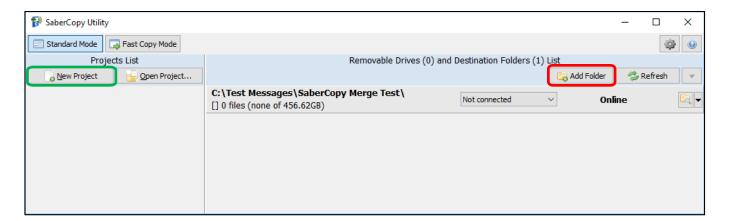
In this example, we will create a new audio message on disk by merging folders from existing audio messages and multiple sources. This new audio message could be used as a source to populate microSD cards for the new Envoy Elite player. The Elite will support from one to eight Channel folders (4-level message) on microSD.

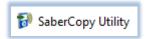
One of the recent enhancements to SaberCopy is the ability to perform disk-to-disk copies. While it is true that we could do this manually, SaberCopy can...

- Do it faster!
- Guarantee that the folders and files are copied in the correct order (very important for navigation and playback)
- Compare the source and target when done to verify they match
- Repeat the process exactly (as long we save the project)
- 1. First, we create the new folder on the hard disk in our messages folder. We'll call it "SaberCopy MergeTest".



- 2. Next, we open the new folder in SaberCopy by clicking the "Add Folder" button (circled in red).
- 3. Then, we create a new project to define the source folders and the project properties. Click on the "New Project" button (circled in green).



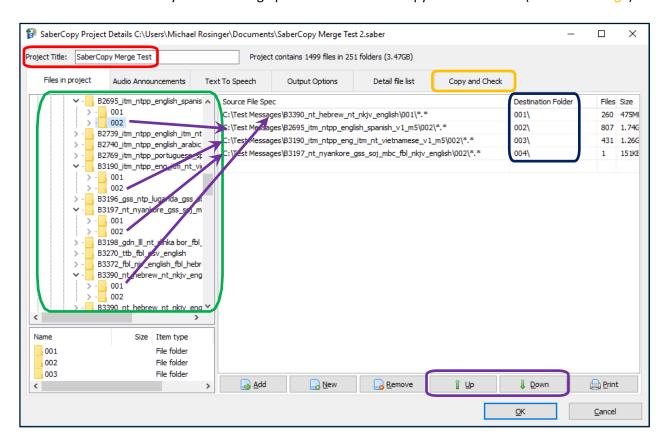


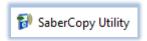


- 4. Because we want to save this project for re-use, we'll give it a meaningful name (circled in red). When we save the project, the file name will default to the project name, which is best practice.
- 5. The new audio message we want to create will be comprised of a Channel-level folder from four different existing audio message folders.
- 6. In the file explorer pane (circled in green), simply navigate to the desired folder, drag it to the right and drop it. By default, SaberCopy duplicates the source folder names in the "Destination Folder" field but we will need to change those since three of them are the same ("002").
- 7. If, after adding the 4 source folders, they are not in the desired *playback* order (from top to bottom); we can rearrange the order by highlighting a line and clicking on the "Up" or "Down" buttons at the bottom of the screen (circled in purple).

SaberCopy copies folders and files in the order they appear in the Source File Spec, <u>from top to bottom</u> – <u>not</u> necessarily the alphabetical order of the Destination Folder names.

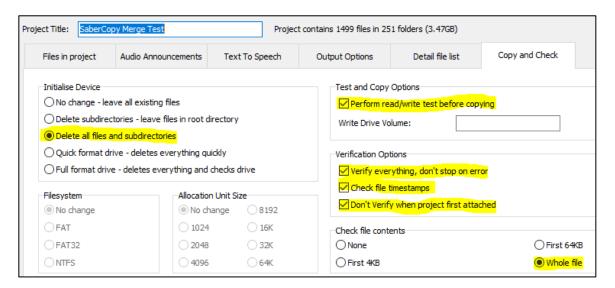
- 8. Once the folders are in the proper order, we change the Destination Folder field for each, from top to bottom, to 001, 002, 003 and 004 respectively (circled in blue).
- 9. Now we need to verify the remaining options. Click on the "Copy and Check" tab (circled in orange).



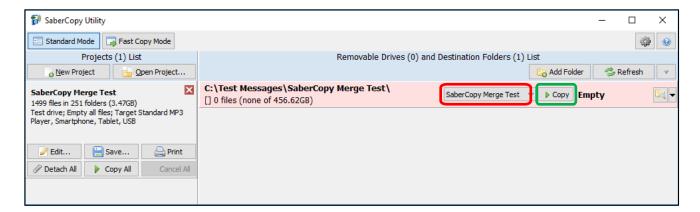


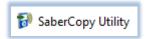


- 10. SaberCopy probably won't default to what we need, so let's review the "Copy and Check" tab.
 - <u>Initialize Device</u>: should be set to "Delete all files and subdirectories" to ensure the target folder is empty. We know it is empty now, but if we want to reuse this project in the future, it would be wise to clear the contents.
 - Perform read/write test before copying: is probably not necessary but it won't hurt and it is fast.
 - <u>Verification Options:</u> all three should be checked.
 - Check file contents: can be set also to verify the copy (always a good idea to do this).
- 11. Nothing else should be necessary. Click "OK" to close the project details dialog.
- 12. Go ahead and "Save" the project so that it won't be lost.



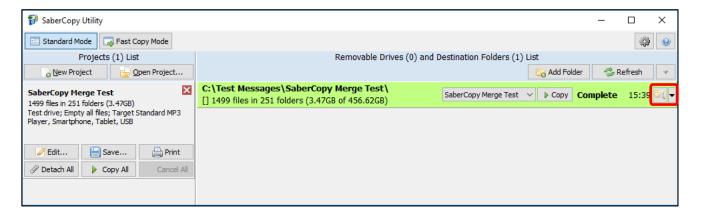
- 13. Now, we assign the folder we opened to the project in the drop-down list (circled in red) or click "Attach All". Note that SaberCopy reports that the folder's status is "Empty".
- 14. Click on the "Copy" button (circled in green) to begin the copy process.
- 15. Because this is a disk-to-disk copy, it will be faster than typically loading aplayer.

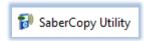






- 16. When finished, SaberCopy performs the compare and the line turns **green** to verify the target matches the source.
- 17. We can review the contents of our new message by clicking on the File Explorer button (circled in red).
- 18. This new message can now be used as a source for loading other players, like the Companion, that can support multiple Channel folders.







9: File verification

As noted in previous examples, SaberCopy provides several file verification options. While not very likely, it is indeed possible that files can be successfully copied but some of the contents of one or more of the files could be corrupted.

This is usually due to a very brief electrical "blip" between the computer and the player during the copy process. The interruption may not be significant enough to cause the file copy itself to fail but some of the data being transferred at that moment could become "scrambled".

Some of the causes could possibly be:

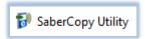
- ➤ If using a hub...
 - A problem with the USB cable that connects the computer to the hub
 - A problem with the hub itself or one of the ports on the hub
 - A problem with the power source the hub is plugged into
 - A problem with the power supply to the hub
- A problem with an individual USB cable connecting to the player
- A problem with certain sectors on the memory in the player
- > A problem with the USB port on the computer
- ➤ A problem with the player's micro-USB connector

This is why it is always a good idea to verify the condition of the files *after* being copied, and SaberCopy can help with that. Otherwise, you would never know if there is a corruption until much later.

MegaVoice has actually encountered this phenomenon when programming batches of players concurrently. The types of problems we discovered were:

- File truncation
 - Playback did not begin from the very beginning
 - Playback worked but suddenly terminated before the actual end
- File would not play at all on the player
- File played but was distorted or not understandable

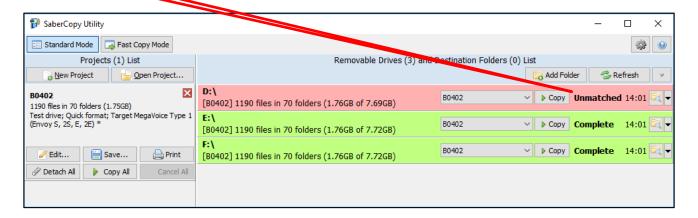
To be clear, this problem is *not* isolated to using SaberCopy. MegaVoice has encountered the same problem when using the old SLS software and it could just as easily happen using copy/paste or drag/drop from File Explorer.





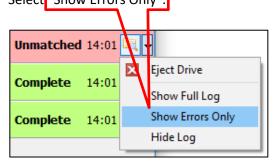
Here three Envoy S players were loaded in a batch together. The project was set to check the first 64K of each file copied to all players when the copy completed.

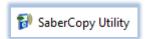
We see that one player of the three failed the verification. The line is highlighted in red and the status message is set to "Unmatched".



SaberCopy logs all activity regarding every player connected. The log persists as long as the player remains connected to the computer. To view the log, click on the drop-down arrow (▼) at the very end of the player's line. It is also possible to write the log to each player. See here for details.

You will be presented with a small menu like that below. You can choose to view the entire log or just the errors. Because there are many messages logged, we just want to see the condensed version with the errors. Select "Show Errors Only".



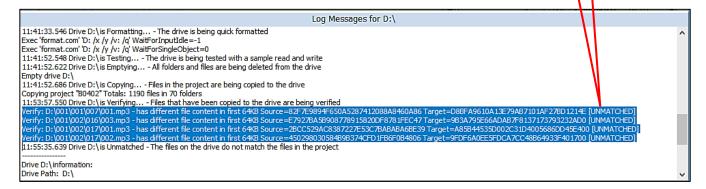




At that point, a window will be opened at the very bottom of the main screen titled "Log Messages for x" where x is the target device (drive letter of the player in question, full path of folder, etc.).

If we scroll to the bottom, we see there are four error messages logged during verification. The checksum for four different files do not match their source counterparts so they are flagged "UNMATCHED". The message identifies each file specifically identifying it by full path.

<u>This is an actual occurrence!</u> The players used are quite old and some of them have memory and/or USB connectors that may be going bad. Occasionally this can happen.



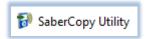
When this particular type of error occurs, reloading the player a second time most always resolves the problem. In this case it did!



If a second load does not resolve the problem, we may want to inspect the flagged files in the <u>source</u> audio. It could be the corruption is "slight" and the file will still play properly with no audible problem. The fact remains, however, that the copied file does not perfectly match its source and the problem should be investigated.

To hide the log window when finished reviewing the messages, you can either open the drop-down menu used to display the log and choose "Hide Log", or drag the top border of the Log Messages window to the very bottom of the screen.

The window will also close automatically when you disconnect that player from the computer.





Let's review the verification options that SaberCopy offers. They are on the "Copy and Check" tab of the project.

Verification Options	
✓ Verify everything, don't stop on error	
✓ Check file timestamps	
☑ Don't Verify when project first attached	
Check file contents	
○None	● First 64KB
○ First 4KB	○ Whole file

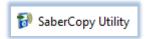
Please note that regardless of the options above, SaberCopy will always perform a rudimentary verification by comparing the file sizes and number of folders and files.

<u>Verify everything, don't stop on error:</u> If not checked, SaberCopy will halt the verification once an error is encountered.

<u>Check file timestamps:</u> If checked, SaberCopy will make sure that the file timestamps on the target match those of the source files within 2 seconds.

<u>Don't verify when project first attached:</u> By default, SaberCopy will perform the verification defined in the project when a player is attached to a project (*before* copy) and *after* the copy process occurs. If you don't want the pre-verification to take place, check this option.

<u>Check file contents:</u> You may choose None, First 4KB, First 64KB or Whole file. The larger the sampling size the longer the verification will take. For peace of mind, it is worth it to take a little extra time to know for sure that the files copied match the source.





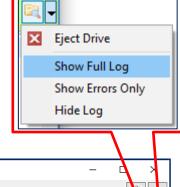
10: Saving a player log

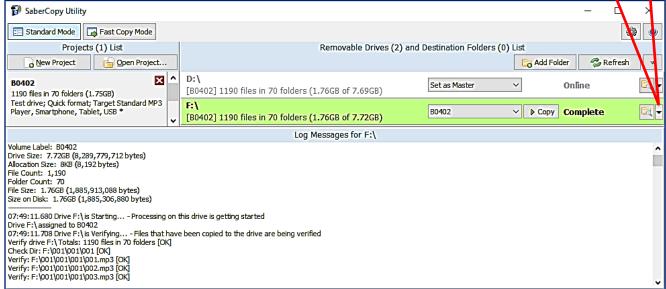
NOTE: This process has been completely automated as of the 4.3.x version of SaberCopy! See Write individual log to device for details.

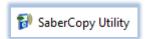
SaberCopy logs detailed information for each player session separately, from the time a player is connected until it is disconnected. The log persists as long as the player remains connected to the computer.

Sometimes players encounter errors while loading or are not loading the way you intend. If you do not understand the error you are encountering, MegaVoice is always happy to help you when you need it! MegaVoice support may request that you send the player log along with other items to help diagnose your problem. Here is how to do that:

- You can access the log by clicking on the (▼) button at the end of the player line. You can choose to view the entire log or just the errors. In this case, choose "Show Full log".
- 2. At the bottom of the main screen the player log will appear in a separate window. You can size it to your preference by grabbing the top, bottom or sides and stretching.





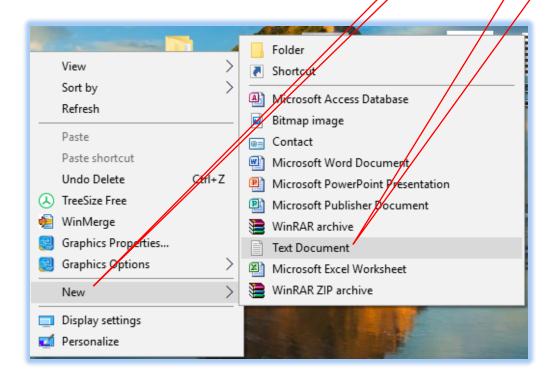




3. Once the log window is open, we can access it. Right-click anywhere in it and then choose "Select All".

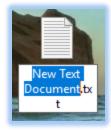


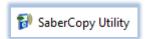
- 4. After the complete log is highlighted, right-click again and choose "Copy".
- 5. Go to your Desktop, right-click on an open area and choose "New" followed by "Text Document".



Note: If the Desktop is not a convenient place you can choose any folder on your computer per your preference.

6. Windows will create a text file with the name "New Text Document.txt". The name is already highlighted so you can rename it. Change it to something meaningful that describes the specific scenario.







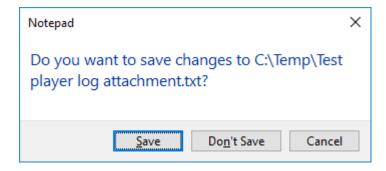
7. Double-click on the new text file. That should open Notepad. Right-click in the open area and choose "Paste".



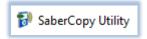
8. The player log text will be inserted. Click on the "X" button to close Notepad.



9. Choose "Save" in the pop-up window to save the file with the player log.



10. Attach this text file to your email response and send it to MegaVoice.





11: Easy Folder and File Selection

On the "Files in project" tab, SaberCopy provides two features to make it easy for you to select Folders and Files for your project.

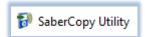
- Drag-and-drop
- Multi-select

In the File Explorer pane on both the top left and bottom left, you can highlight multiple folders (or files), "drag" the entire group to the Source File Spec pane on the right and "drop" them. SaberCopy will order them correctly, regardless of the order they were selected.

With multi-select you can select folders (or files) using Shift+click (for a continuous group) or Ctrl+click (for a non-continuous group).

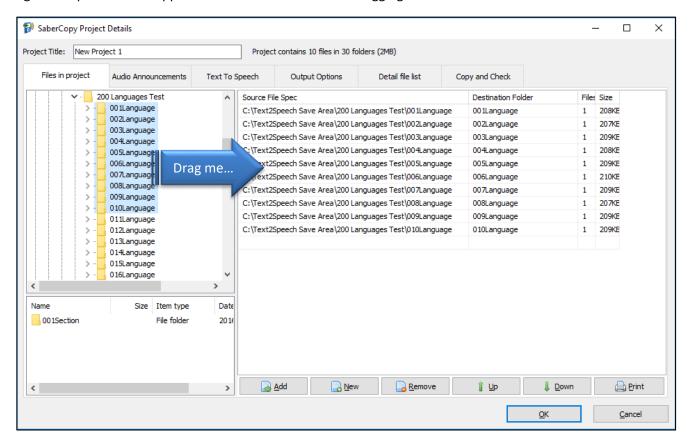
These are established selection options available in Windows for many years. See tutorial on this topic here.

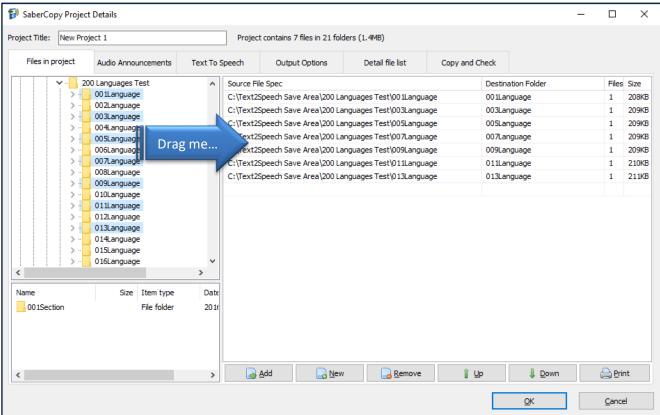
See examples on the following pages...

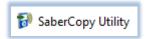




In the two examples below, a "group" of Channel folders was selected and then the group was "dragged" to the rightmost pane and "dropped". This is much easier than dragging them one at a time.

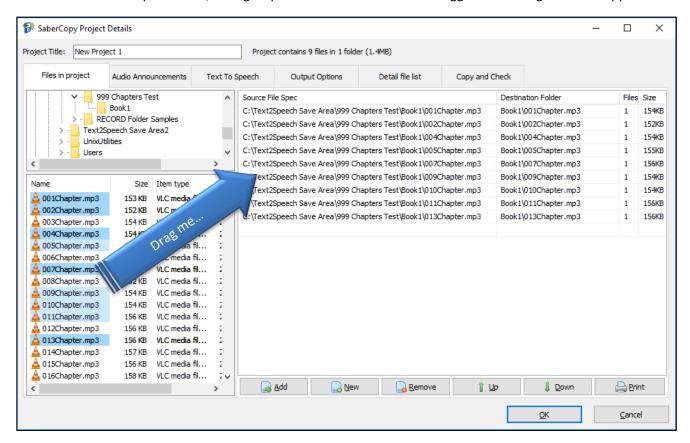


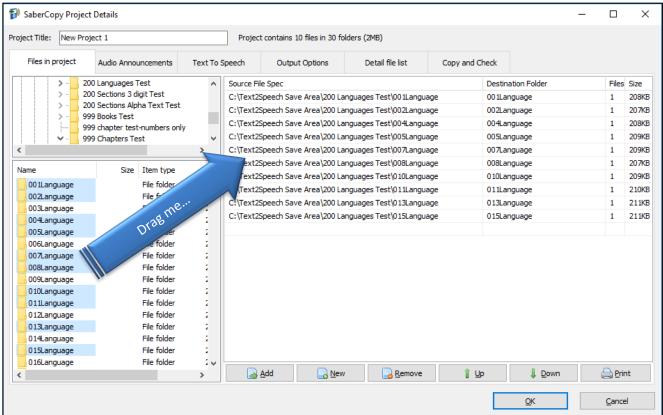


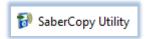




You also have the same option from the File Explorer window in the bottom left pane. This applies to both folders and files. In the examples below, the "group" was selected and then "dragged" to the right and "dropped".

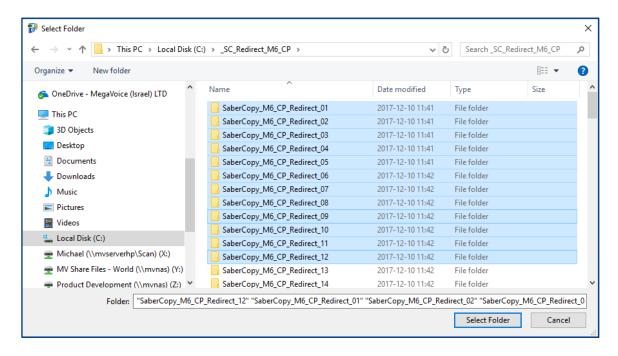


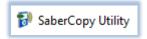






Multi-select also works from the "Add Folder" selection dialog!





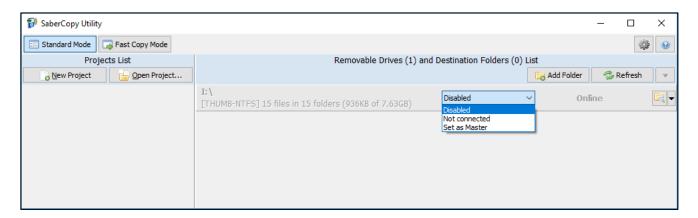


12: Teaching SaberCopy to ignore devices

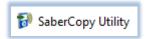
If you have external hard drives, USB thumb drives or other data devices that are usually connected to your computer, you can "teach" SaberCopy to always ignore those devices when the program is active and thus prevent accidental access when loading players.

Here is how:

- 1. Start SaberCopy with *only* those devices connected to your computer (i.e. no other players or devices).
- In the drop-list for each of those devices, change the setting to "Disabled".



- 3. Close SaberCopy and restart it. The drives still show in the device list but they are grayed out and set to "Disabled". As long as these devices remain connected to the <u>same</u> USB ports, SaberCopy will remember them as "Disabled" and not touch them whenever players/devices are attached to a project.
- 4. If you detach the device and later reconnect it, you will need to teach SaberCopy again to ignore it.



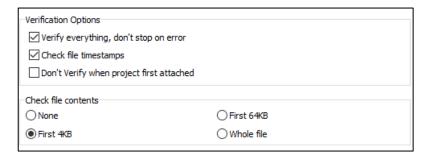


13: Comparing the contents of 2 players

What if we have two players that we *think* have identical contents but are not sure? The folder and file counts match, as well as the data size, but that is not always enough to prove it.

SaberCopy can help with that and it is very simple to do!

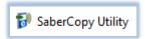
- 1. Connect both players to the computer.
- 2. Change one of them to be the Master (Set as Master) in the drop list of the player line. If you are more confident about one of them, choose that one as your "Master"; otherwise, it really doesn't matter which.
- 3. Edit the project that is created.
- 4. On the "Copy and Check" tab, make sure **Verification Options** are set <u>exactly</u> as below. Select a "Check File Contents" value of at least 4K. Close the dialog with OK.



- 5. Click the "Attach All" button. SaberCopy will immediately begin to compare.
- 6. Once the pre-verification finishes it will either show as "Complete" (green) if they match or "Unmatched" (red) if not.



7. If the verification showed "Unmatched" and you want them to be identical, you can execute the copy; otherwise, the task is finished.





14: Using folder compression

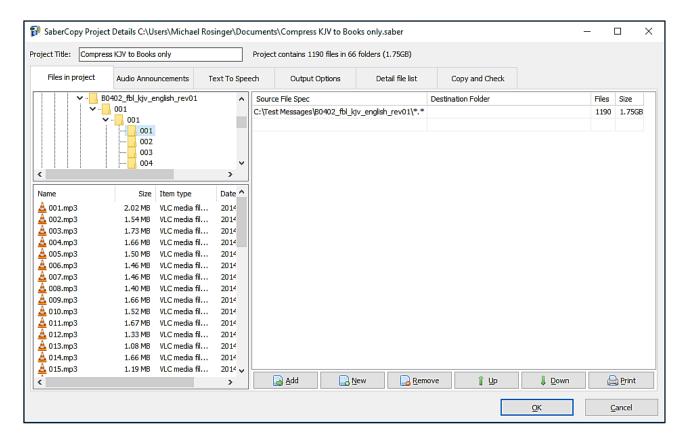
Over the years, almost all MegaVoice players required a 4-level audio folder structure. This means there are three folder levels along with the file level. Most of the audio MegaVoice has produced is in this structure.

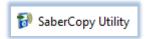
Recently MegaVoice has released the Envoy Connect. The Connect requires a 2-level structure. That is one folder level (Book) with one file level (Chapter).

So what do you do when you have existing 4-level audio structures and would like to use them on a player like the Connect?

Typically, you would have to restructure the audio *manually* and make a second copy of it. However, SaberCopy can do that for you *automatically* and you won't have to change anything in your original audio structure! Here is how:

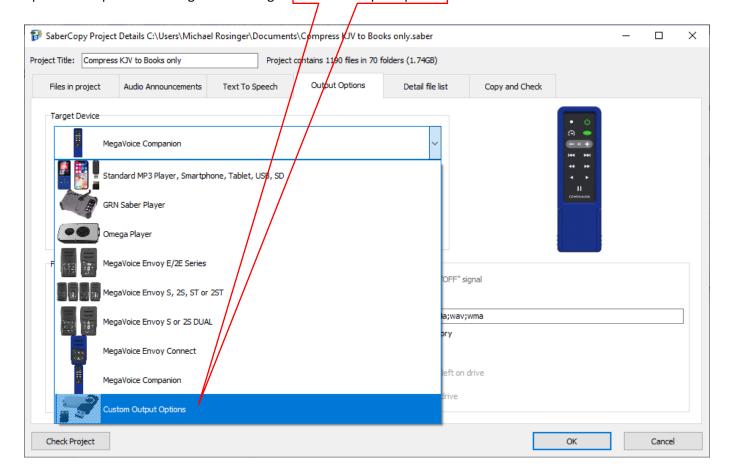
1. Open a new project. On the "Files in project" tab, navigate to audio folder you want to compress. For our example we'll use the full KJV Bible. It is a typical 4-level structure with a single Channel folder containing three Section folders. Each Section folder contains the Books for that Section. Within each Book folder are the relevant audio files (chapters). In summary, 3 folder levels with 1 level of files.

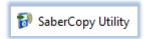






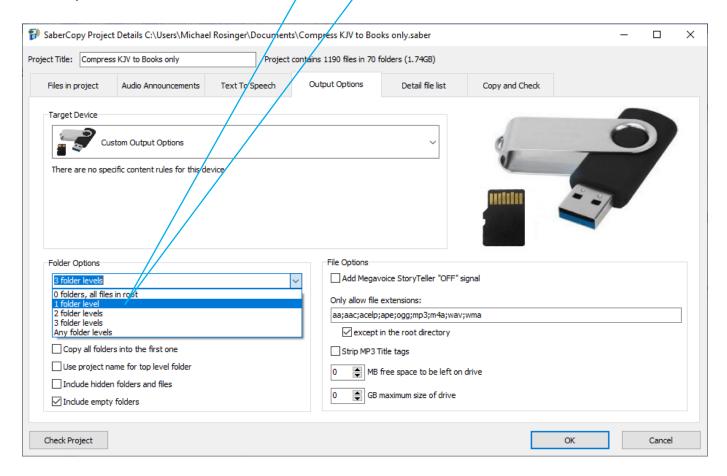
2. Now go to the Output Options tab. First, select our target output device (MegaVoice Companion). Then open the drop list and change that setting to "Custom Output Options".

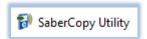






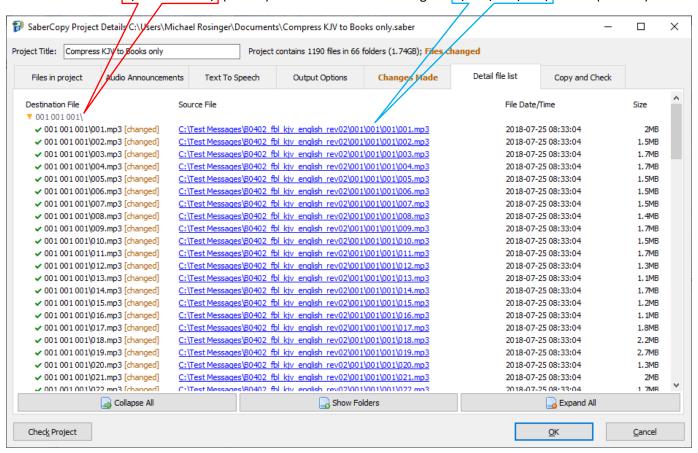
3. That leaves the settings from "MegaVoice Companion" still displayed and enables all of the fields so you can make adjustments. Next, we change the "Folder Options" field to "1 folder level". Those are all the changes necessary on this tab.





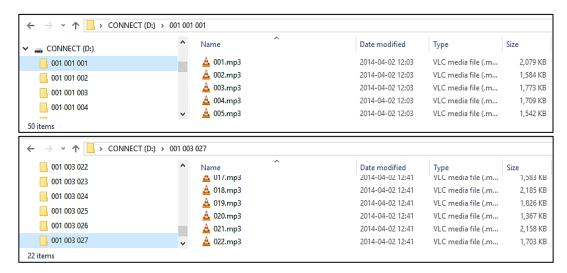


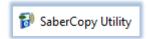
4. To see what SaberCopy will actually do, go to the <u>"Detail file list" tab</u>. Here you can <u>preview</u> the output to the player <u>before</u> the actual copy occurs. In this dialog, each file in the selected source with its full path is displayed and how it will appear on the target player. You can see how SaberCopy will compress the folders.



5. After making appropriate settings on the "Copy and Check" tab, we can attach the player and execute the copy process. A quick view of the target player contents shows SaberCopy delivered what it promised!

There is a single level of folders with each containing the relevant audio files. It plays on the Connect!





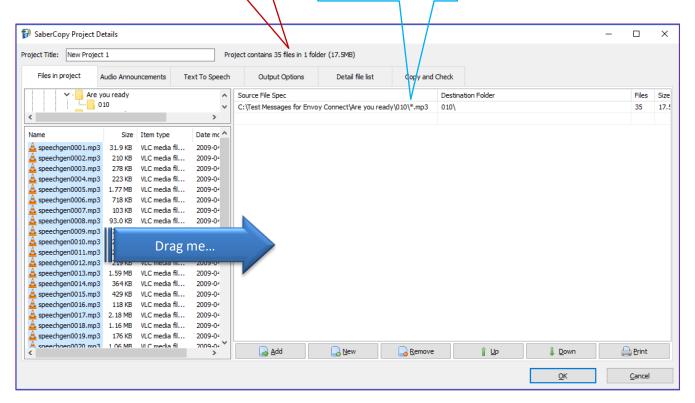


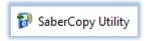
15: The wildcard feature for file selection

A new feature has been added to the "Files in project" tab when selecting files.

When you select files that have common text at the beginning of each file, SaberCopy will attempt to reduce multiple file entries to a single entry using the "*" wildcard.

In the example below, 35 files from one folder have been selected. When highlighted and dragged to the right side of the dialog, SaberCopy condenses them to a single entry of "*.mp3" (instead of 35 separate entries).







16: Overcoming drive letter limitation with mapped folders

Using "mapped folders" (mount points) with SaberCopy is briefly outlined below to make our users aware.

When you connect players to a computer in the conventional way, Windows automatically assigns the device a "drive letter". On most computers, A, B, C and D are typically already reserved. There could also be other drive letters reserved per the installed hardware on the computer as well as mapped network drives which also require a drive letter assignment.

In the *best case*, there are 22 (26-4) letters available for connected USB devices. Once all the letters in the alphabet are assigned, no additional devices can be recognized by SaberCopy. If you are connecting players that have a microSD card reader (i.e. Envoy E/2E) then the card reader too <u>requires a drive letter!</u> This further reduces the number of concurrent player connections to a maximum of 11!

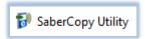
When there is a need to load large batches of players (assuming the computer has sufficient CPU power), this drive letter limitation poses a real problem. MegaVoice encountered this limitation in our production lab and overcame it by using a Windows convention for mapping USB ports to folders on the hard drive.

Since SaberCopy is able to copy to either USB devices or folders on disk, this is an ideal solution.

MegaVoice has one computer set up for 160 devices (10 hubs x 16) and another for 96 devices (6 hubs x 16)!

To achieve this, hardware changes were required to the computer along with significant setup.

- 1. All available drive letters must be "blocked" by making dummy assignments so that Windows cannot assign a device to a drive letter when connected. This is easily accomplished using a start-up script.
- 2. Depending on the configuration of the computer, the USB host controller imposes a limitation for how many USB connections it can support. To overcome this limitation, a <u>PCI Express USB expansion card</u> must be added to the computer. If a multi-port card is chosen, it must be of the type where <u>each</u> USB port has its own <u>separate</u> USB controller (<u>what MegaVoice uses</u>). Alternatively, multiple single-port cards may be used.
- 3. Multi-port powered USB hubs must be used. MegaVoice uses 16-port hubs with dual power supplies.
- 4. The ports on all the hubs must be numbered sequentially from one to the maximum number being used.
- 5. A collection of folders, each with a number from one to the maximum must be defined on the hard drive.
- 6. One at a time, a target device must be connected to the hub's USB port beginning with the first. While connected, the Windows Disk Management tool must be used to do the following:
 - a. Remove the assigned drive letter (if any)
 - b. Assign the matching numbered folder to the port/device and save the definition
 - c. i.e. port #1 is assigned to folder #1, port #2 is assigned to folder #2, and so on
- 7. Windows stores special system files in each folder so that it remembers these mappings.
- 8. Once the mapping is completed, from SaberCopy the target devices will be the mapped folders.
- 9. Connect all devices/players to the hubs beginning from port #1.
- 10. Depending on how many devices/players are connected, use the "Add folder" button to select (with multi-select) all the required folders, i.e. if you have 30 players connected select folders 1 30.
- 11. Define your project and attach it to the list of folders. Perform the typical copy process.
- 12. What happens during the copy is that the data "passes through" the mapped folder to the associated player. Nothing is actually written to the folder on disk, so available disk space is not a consideration.



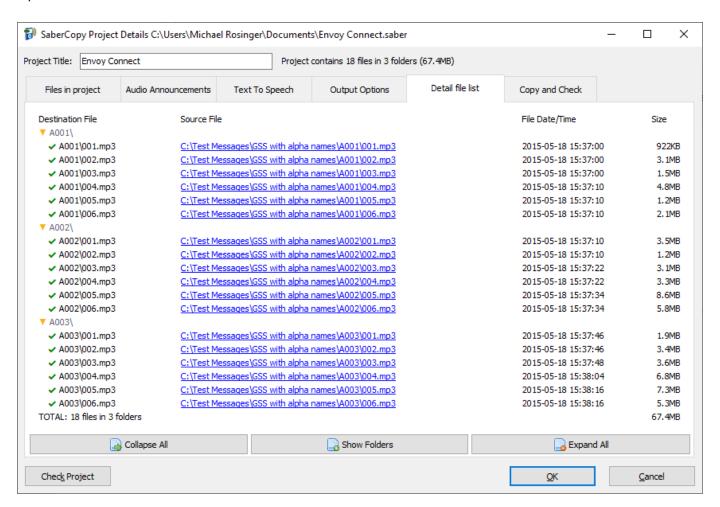


17: Using automated sequence numbers

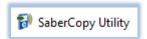
SaberCopy offers a feature where it can append or replace sequence numbers to both folder and file names. This can be quite a handy tool if you have audio where the folders and/or file names are primarily free text and you want to add simple sequence numbers or just replace the existing names with sequence numbers.

SaberCopy can do this for you automatically and without modification of the original audio message!

Consider the following audio collection that contains 3 Book folders where the folder and file names are alphabetic.



Let's see how SaberCopy can modify these folder and file names by adding sequence numbers...



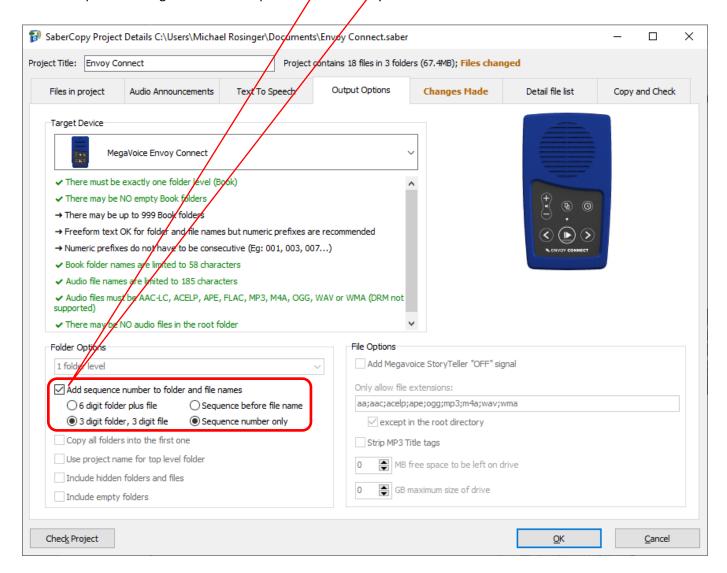


SaberCopy offers several sequence number options in the **Folder Options** section of the "Output Options" tab. After choosing your target device, followed by choosing "Custom Output Options", the lower part of the screen is enabled so the fields may be changed.

To set the sequence number options, check the box "Add sequence number to folder and file names"

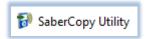
The options available are:

- ♣ 3 or 6 digit sequence numbers
- Prefix the sequence number to the existing name
- Replace existing names with sequence numbers only

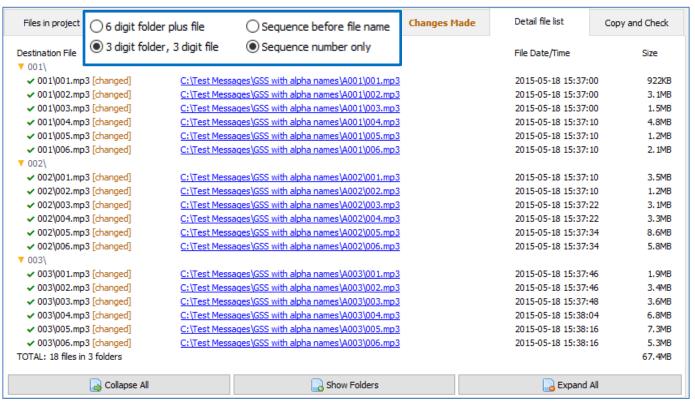


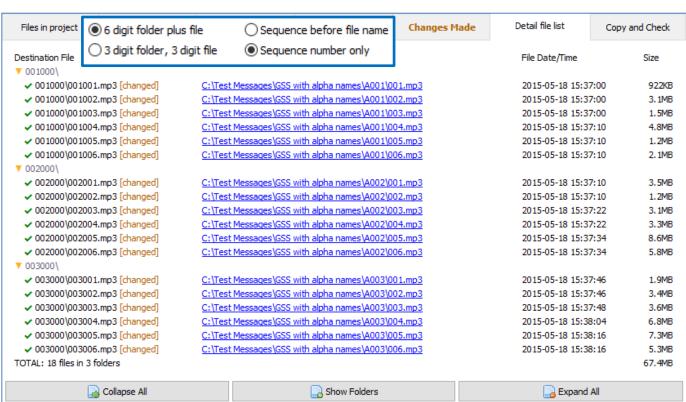
Let's look at examples of how SaberCopy implements the possible option combinations on the next page.

You can always preview setting changes on the "Detail file list" tab before the actual copy process takes place.

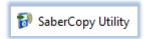




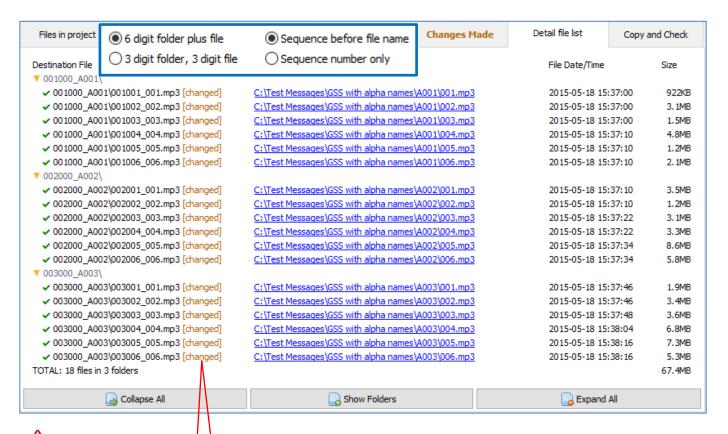




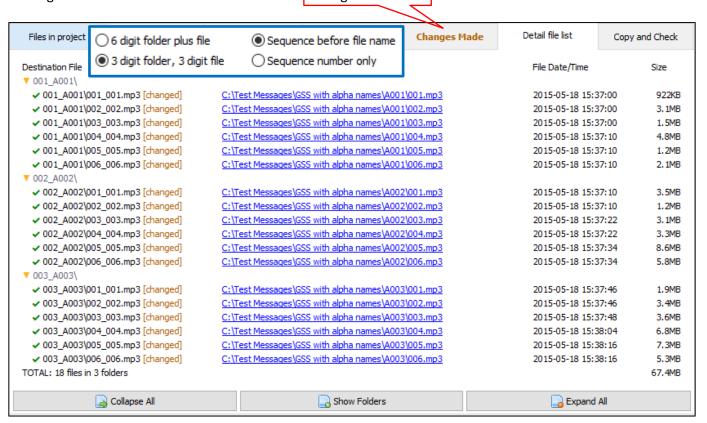
Note: When using the 6-digit sequence number option, notice that the file names reflect their folder name. This means that the file names are <u>unique</u> within the entire collection. When using the 3-digit option, every folder will contain a 001 file, etc. The 6-digit naming convention will prevent confusing similarly named files.

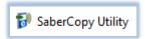






Note that SaberCopy flags each file or folder name that it modifies. All changes that SaberCopy makes to the original folders and files are also listed on the "Changes Made" tab.



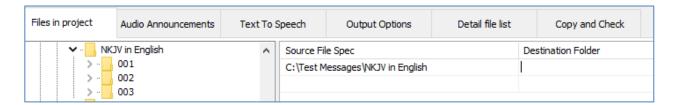




18: Device rules validation

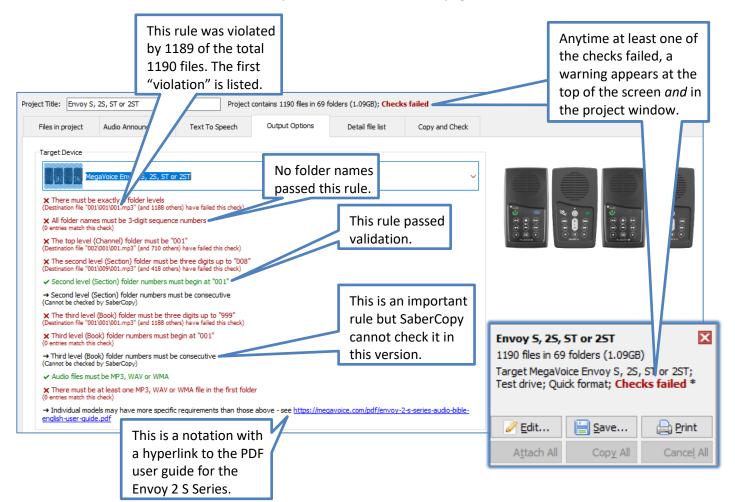
New to versions 4.3.x and later are individual device/player definitions, each with its specific content rules. Once files are selected on the "Files in Project" tab, SaberCopy will immediately check the folder and file structure against the defined rules.

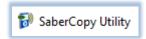
Refer to the example below illustrating how SaberCopy checks a message for the Envoy S/2S/ST/2ST group. A 4-level (3 folder levels) message is mandatory but a 3-level (2 folder levels) message was selected instead.



On the "Output Options" tab, the rules are displayed in three colors with associated symbols:

- X Failed
- ✓ Passed
- → Informational (2 types):
 - A player rule that cannot currently be checked by SaberCopy (but is planned for future versions)
 - An informational note, with an optional link to a file or web page

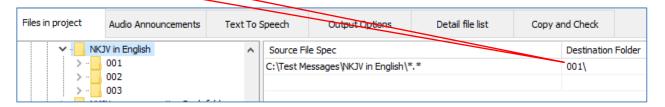


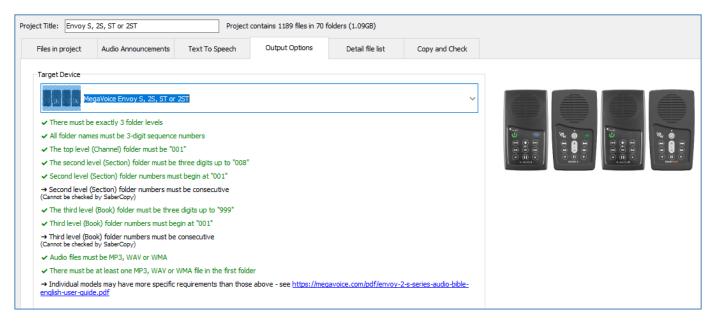


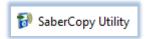


As mentioned on the previous page, a 3-level message was selected for a player that requires a 4-level structure. This is the root cause of **all** the rules violations.

Adding a fourth level (Channel folder) to the message structure causes all rules to pass!







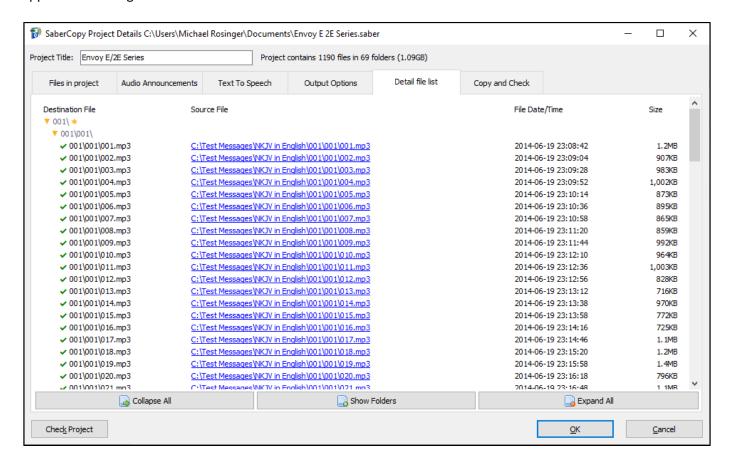


19: Detail File List tab

New to versions 4.3.x and later, a completely redesigned interface has been added to the Detail File List tab of the Project dialog.

The display is now HTML-style where you can collapse and expand folder levels as needed.

Each (source) file is listed as a hyperlink. You can click on it and SaberCopy will open that file in the associated application as long as it has been defined to Windows.



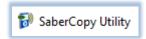
There are 3 buttons at the bottom which control the overall display:

Collapse All Collapses all folders to the highest level(s)

Show Folders
 Expands all levels of folders revealing the complete folder structure

Expand All Expands all levels of folders showing all files in each folder

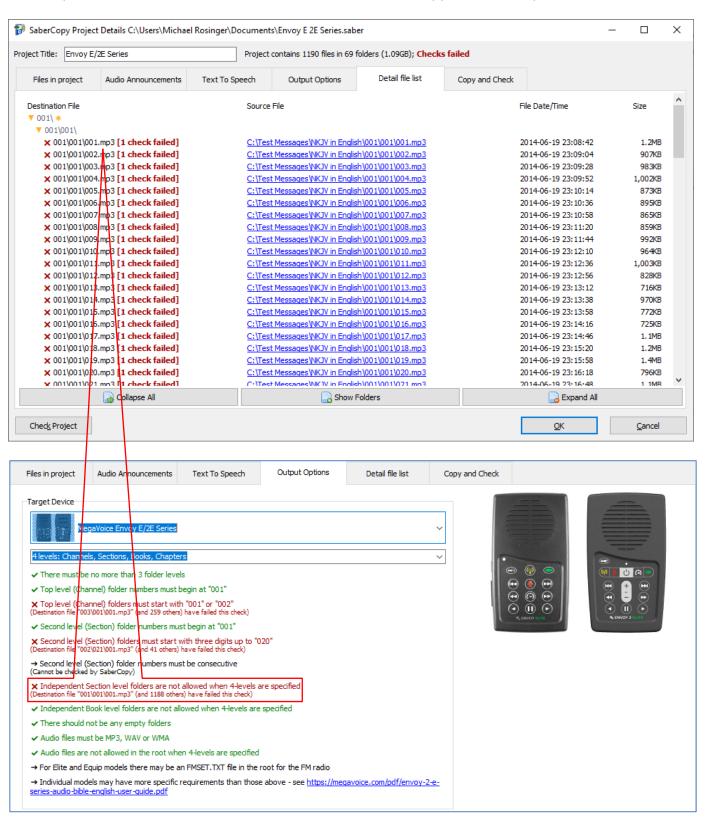
By clicking on the gold triangle icons $\triangleright \lor$, it is also possible to collapse and expand individual folders as needed.

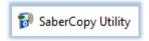




Whenever rules checks fail, each file is flagged together with how many rules it violated. In the example below, the check violated happens to be the one regarding "Independent Section level folders...". We know this based on the first file listed following the specific rule.

The root problem here is that the audio selected is 3-level and SaberCopy was told to expect 4-levels!

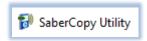






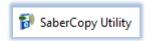
Tips for using SaberCopy

- Always save your projects for reuse later. The project files are very small and can save you lots of time.
- Use the same name for the title and physical file name of the saved project. SaberCopy only uses the physical file name when opening projects while the project title is displayed throughout the application.
- For optimum copy/load time, try to have the source files for a project stored on the local hard drive of the computer. Using network folders, while possible, takes considerably longer to load. If you have a number of players to load with the same audio, it is worth it to copy the audio folders temporarily to the local drive and delete them later.
- ❖ If you have a group of players and you need to verify they are all loaded with a specific message, SaberCopy can help you with that. See <u>13: Comparing the contents of 2 players</u>.
- ❖ If you wish to load a player with folders that exist in different audio messages stored on your computer, let SaberCopy aggregate them for you within a project. This saves you from building a completely new message and duplicating the data on your computer. See 2: Loading a Companion Player.
- ❖ If you have a limited number of USB connections and need to quickly load a group of players, use SaberCopy's Fast Copy Mode feature. See <u>5</u>: Fast Copy Mode for quickest loading.
- ❖ If you need to load some players with content, and do not have the desired content currently available on your computer, but *do* have a player with that content, you can use SaberCopy to duplicate that player to others. See 6: Duplicating players, microSD cards, etc..
- If you wish to add audio content to a player that already has existing audio without overwriting it, SaberCopy can help you with that. See 7: Appending audio to a player.
- When defining a project, you can always preview the resulting folder structure and files in the "Detail File List" tab. You can do this <u>before</u> executing the copy, as long as you have defined the source(s) on the "Files in Project" tab. See 19: Detail File List tab.
- Whenever creating a new project (even temporarily when using "Add Folder" See <u>Quick Start!</u>), always make sure to verify the settings on the "Output Options" and "Copy and Check" tabs to make sure they are what you intend.
- If you keep data devices (external hard drives, USB thumb drives, etc.) regularly connected to your computer, and you always want SaberCopy to ignore them so that they are not accidentally affected, you can "teach" that to SaberCopy. See 12: Teaching SaberCopy to ignore devices.





- ❖ When choosing the folders and/or files for your project from the "Files in project" tab, SaberCopy makes this easy for you by providing both drag and drop and multi-select from the File Explorer panes. See 11: Easy Folder and File Selection.
- ❖ If you need to "tweak" the default settings for your target device choice on the "Output Options" tab, first select your preferred target device, then select "Custom Output Options" near the bottom of the list. This will enable all of the fields on the bottom portion of the screen, leaving the pre-set values in place but allowing you to change any of them as necessary. See 2: Loading a Companion Player.
- ❖ If you need to rename the folders and files in your audio message to sequence numbers SaberCopy can help you with that. See 17: Using automated sequence numbers.
- ❖ If you need to duplicate microSD cards for distribution, SaberCopy is an inexpensive solution for that. <u>See</u> here.



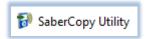


Player Load Times

Below is a chart where some player load comparisons were executed to see how SaberCopy performs next to SLS. The tests were done from Windows 7 running on a computer with an Intel Celeron 1.40GHz CPU.

As you can see, SLS is slightly faster when there are only a small number of players being loaded, but SaberCopy significantly outperforms SLS when a larger number of players is being loaded concurrently. In addition, this included some basic file verification that SLS cannot perform!

Message Size	Loading Software	PC O/S	Hub?	Target Player	# Players	Average Load Time	Raw Time Secs	Effective Rate (MB / secs)
3246MB	SaberCopy	Win 7	1	Envoy S	1	19m57s	1197	2.71MB/sec
3246MB	SLS	Win 7	1	Envoy S	1	19m30s	1170	2.77MB/sec
3246MB	SaberCopy	Win 7	1	Envoy S	5	20m48s	1248	2.60MB/sec
3246MB	SLS	Win 7	1	Envoy S	5	21m19s	1279	2.54MB/sec
3246MB	SaberCopy	Win 7	1	Envoy S	16	32m27s	1947	1.67MB/sec
3246MB	SLS	Win 7	1	Envoy S	16	37m53s	2273	1.43MB/sec





Using SaberCopy on Mac OSX

General

SaberCopy is a Windows application. Due to the amount of effort required, the author of SaberCopy, GRN, has no plans to create a version of SaberCopy that is a true Mac application; however, using any of a number of virtualization software packages, SaberCopy can be implemented on most Mac systems.

The following recommendations are based on our testing and were all performed by MegaVoice on a MacBook Pro (Retina, mid 2012) running macOS High Sierra with a 2.3 GHz Intel Core i7 processor and 8GB of DDR3 RAM.

Any type of virtualization software requires sufficient memory and CPU power to work well. If your Mac is a bare-bones system, the performance you experience with any of these packages may be disappointing.

While some of the virtualization packages yielded better results than others, we are listing them in order of our preference based on our testing experience. Most of the available options require the purchase of the software, but in our estimation it is a worthwhile investment to allow for implementation of a true Windows environment on Mac where *any* Windows app may be run – not just SaberCopy.

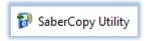
MegaVoice did not attempt to explore all the features offered by each tested item. In each case, this was the basic process:

- 1. Download and install the software (and any related packages) on the Mac
- Using an installation CD/DVD, or ISO image copied to the Mac, install Windows as a VM (Virtual Machine) within the tested software*
- 3. Get Windows set up, i.e. install all necessary updates + basic configuration*
- 4. Install SaberCopy in the Windows VM*
- 5. Test SaberCopy in numerous ways loading multiple MV players
 - * Not applicable to WINE

MegaVoice assumes <u>no</u> responsibility for any damage that may be caused by the installation of and/or use of any of the 3rd party software products discussed in this section.

The following details are published solely as examples of what MegaVoice succeeded in doing to provide a platform for successful execution of SaberCopy on a Mac computer.

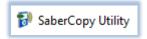
Details noted such as pricing, web site links, system requirements, etc. are correct and verified as of the date of this publication and are subject to change.





VMware Fusion

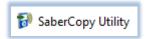
- ♣ VMware Fusion 10 was the most trouble-free of all the software tested. It is our top pick.
- ♣ Must be purchased around 82 USD for a new license, less for an upgrade. A 30 day trial version may be downloaded and tested.
- https://store.vmware.com/sstore?Action=DisplayProductDetailsPage&SiteID=vmwde&Locale=en_IE&Curren cy=EUR&id=ProductDetailsPage&productID=5223184000
- 4 Any Mac launched in 2011 or later. OS X 10.11 El Capitan minimum required. See details on web site.
- An installation CD/DVD or ISO image for a Windows environment is required (<u>license not included</u>) Windows 10 is preferred.
- ♣ Installation and creation of a VM was simple. Multiple VMs may be installed under Fusion.
- Provides seamless integration and sharing of files and folders between Mac and Windows.
- ♣ Both Windows and SaberCopy performed excellently within the VM. Performance is great and no problems were encountered at all during testing. A batch of 7 players was loaded numerous times with different messages from a 7-port powered hub.
- ♣ When connecting MV players to the Mac, Fusion automatically asks whether to connect the device to Mac or an active VM (this feature is customizable). No special configuration was required to recognize MV players.





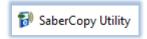
Parallels Desktop for Mac

- ♣ Parallels Desktop 13 for Mac is our next choice.
 - Version 10 of Parallels Desktop for Mac was also tested, and works, but only supports up to Windows 7. Setting up Windows 7 is quite time-consuming due to the hundreds of Windows updates that must be downloaded and installed, requiring several reboots. Since Windows 7 is no longer supported by Microsoft, it is not recommended.
- ♣ Must be purchased around 80 USD for a new license, less for an upgrade. A 14 day trial version may be downloaded and tested.
- https://www.parallels.com/products/desktop/
- **♦** OS X 10.10.5 Yosemite minimum required. See details on web site.
- An installation CD/DVD, or ISO image, for a Windows environment is required (<u>license not included</u>) Windows 10 is preferred.
- Installation and creation of a VM was simple. Multiple VMs may be installed under Parallels Desktop.
- The (optional but recommended) Parallels Tools module provides seamless integration and sharing between Mac files and folders and Windows files and folders.
 - BUG! When Parallels Tools was installed, any attempt to FORMAT a USB device, especially a MV player, from a Windows VM caused Windows to crash with the "Blue Screen of Death". The problem was reported to Parallels support. After weeks of investigation, experimentation and testing under the direction of technical support, a work-around was eventually provided that solved our specific problem.
 - As of the date of this publication, technical support had not been able to identify the true cause of the problem and would not predict when a fix would be incorporated into the next official version.
 - As stated earlier, we did not explore all available features in Parallels Desktop so we don't know for sure there wasn't another problem lurking in the background.
- If Parallels Tools was uninstalled, SaberCopy performed excellently (including format) within the VM; however the removal of Parallels Tools eliminates the ability to share folders and files between Windows and Mac (along with some other features).
- SaberCopy performance is great and no problems were encountered at all during testing. A batch of 7 players was loaded numerous times with different messages from a 7-port powered hub.
- ♣ When connecting MV players to the Mac, Parallels automatically asks whether to connect the device to Mac or an active VM (this feature is customizable). No special configuration was required to recognize MV players.





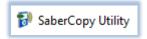
- Here is the work-around provided by Parallels Technical Support:
 - The work-around was successful in solving the FORMAT problem in both versions 10 and 13 of Parallels Desktop. It will *probably* work in versions 11 or 12 but MegaVoice has no way to confirm that.
 - MegaVoice assumes no responsibility for any damage to the user's system(s) and/or devices caused by executing this script.
 - The script is a series of commands contained within a Windows command (BAT) file.
 - Before executing the script, it is strongly recommended to take a snapshot of the Parallels VM first. If something goes wrong, you can roll back to the snapshot.
 - > Start the VM.
 - Click on the Parallels icon on the menu bar (|).
 - Select Actions | Take a Snapshot.
 - Download a ZIP file containing the command script <u>here</u>.
 - The ZIP file contains a command file named "prl strg un.bat".
 - > Extract the file to the Windows desktop.
 - Make sure Parallels Tools is currently installed. If you are not sure, the easiest way to determine that is to check installed programs in Windows from the "Programs and Features" dialog in Control Center (Windows 7 and 8.x) or the "Apps" dialog in Settings (Windows 10). If it is not installed, install it before proceeding (a Windows reboot will be required afterwards).
 - If you apply this fix with Parallels Tools *not* installed and then install Parallels Tools later, this will undo the fix! The command script will have to be re-run after Parallels Tools is installed.
 - Right-click on the file and choose "Run as Administrator".
 - Once the script finishes, you will need to restart the Windows VM.
 - After Windows reboots, try to format a USB device to test the fix.





Oracle VM VirtualBox

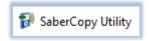
- Oracle VM VirtualBox is also recommended -- but with a caution.
- This is free, open source software from Oracle and is offered "as is". It is, however, being actively maintained by a group of developers so there is support.
- https://www.virtualbox.org/
- Also required is the VirtualBox extension pack: https://download.virtualbox.org/virtualbox/5.2.10/Oracle_VM_VirtualBox_Extension_Pack-5.2.10.vbox-extpack
 - Once the extension pack is installed, the USB 3.0 stack should be used in the VM settings. If the installed Windows does not have the driver available, then the Intel 3.0 USB eXtensible Host Controller should be downloaded and installed.
- Requires 10.10 (Yosemite), 10.11 (El Capitan), 10.12 (Sierra) or 10.13 (High Sierra) 64-bit.
- An installation CD/DVD or ISO image for a Windows environment is required (license not included).
- ♣ Installation and creation of VMs was simple. Multiple VMs may be installed under VirtualBox.
- Integration between Mac and Windows was not as seamless as other options.
 - PROBLEM! Sometimes when using one of the VMs under VirtualBox, a simple operation, like resizing or moving the VM window, would cause the VM to simply disappear and abnormally terminate. Windows had to be restarted and any work in progress was lost.
 - Because of the issues noted above we deem it undependable. Since the problems were sporadic and difficult to replicate we did not pursue a fix with the developers. They may be able to fix this issue if someone is willing to spend time with them on it.
 - VirtualBox also required some additional configuration in order for it to recognize MV players and connect them to the VM.
 - ➤ USB filters had to be specified: Vendor ID=10D6 and Product ID=1101.
- SaberCopy performed well within the VM. Performance is not quite as good as Fusion and Parallels and no problems were encountered at all during testing. A batch of 7 players was loaded numerous times with different messages from a 7-port powered hub.
- When connecting MV players to the Mac, VirtualBox automatically asks whether to connect the device to Mac or an active VM (this feature is customizable).





WINE

- WINE is last in our list. We do not recommend it but wanted to make our users aware that it is an inexpensive, albeit time-consuming, option.
- Even though the claim is that <u>WINE</u> is not an emulator (<u>Wine Is Not an Emulator</u>), it does provide a type of emulation and is described as "a free and open-source compatibility layer that aims to allow computer programs (application software and computer games) developed for Microsoft Windows to run on Unix-like operating systems." It will simulate a Windows environment for execution of a single Windows application running on Mac OSX. It requires several other package installations to function correctly. It does not create a VM running Windows as all the other options do.
- ♣ All the software required is free to download and use.
- Here is a complete, easy to follow tutorial that will walk you through all the steps necessary for the installation and setup of all the software: https://www.davidbaumgold.com/tutorials/wine-mac/
- Requires macOS 10.10 (Yosemite) or above.
- ♣ There is no special integration between Mac files and folders and the Windows application.
- SaberCopy performance was sluggish at best. Not all features of the SaberCopy program work the way they normally do in a true Windows environment. Regardless, we were able to successfully load several players but it certainly wasn't seamless or efficient.
- When connecting MV players to the Mac, it was cumbersome to get SaberCopy to recognize them. There was a process necessary for this, and it was one-player-at-a-time. Sometimes it would remember the USB connection and sometimes it wouldn't and the process had to be repeated.
- Running SaberCopy from WINE will work, and the price is certainly right (free!), but it is unlikely that one would settle for it after experiencing the performance and features of the better virtualization choices.





User experience with WINE on Wasta Linux

The following user experience was submitted to us several months ago. It is reposted as it was received.

Using SaberCopy on Wasta Linux

by John Gieske, john_gieske@sil.org

INSTALLING SABERCOPY ON YOUR LINUX MACHINE

- 1. Install Wine (Wine Is Not an Emulator). Use the default configuration.
- 2. Download the latest version of <a>SaberCopy.
- 3. Right-click on the SaberCopy .exe file and select "open with WINE."
- 4. WINE will lead you through the install process. Make sure you create a desktop shortcut so you can easily access it.

OPENING SABERCOPY

- 1. Click the desktop shortcut. Your machine will automatically run SaberCopy through WINE.
- 2. Each time you open SaberCopy it will tell you, "Text to speech functions are not supported on this computer." Click "OK."

TO CREATE A NEW PROJECT

NOTE: Have handy the document "Using SaberCopy to program MegaVoice players," Hereafter shortened to USPMVP.

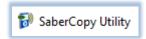
- 1. Click on "New Project."
- 2. In the "Files in project" window, navigate to your desired folder.

Note: If your desired folder is not on the same drive as your root folder, this could require some knowledge of the Linux filestructure... or a lot of guessing. The files ARE there, you just need to find them. On my dual-boot system, I go through media\[my user name]\[my hard drive name]\ to access the files on my other partition.

3. Click on your desired folder to select it. This may cause a bug. My Wasta Linux machine tries to rename the folder rather than simply selecting it, which for some reason provokes an error. I click on "Continue Application" rather than one of the other options, and when I have done so it returns to the SaberCopy screen with my folder now selected.

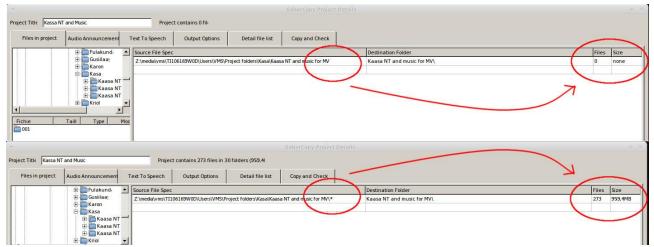
On my Ubuntu Studio machine, the first time I tried to select a folder SaberCopy crashed completely and I had to restart it. It has worked for me without errors ever since then. Whatever your experience, just keep at it and it should work eventually.

4. Once you have the folder selected you can either drag & drop it into the "Source File Spec" field or click the "Add" button. Either method should work.

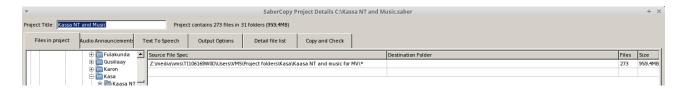




5. However, SaberCopy will NOT correctly read your folder. Instead, it will say that your project contains 0 files with a size of "none." In order to make SaberCopy see it correctly, you will need to add * to the end of the filepath as in this screenshot:



6. You can see in the screenshot that SaberCopy has identified the destination folder as "Kaasa NT and music for MV\". In order to program a megavoice, the "Destination Folder" field must be blank. So if something is in there, delete it:



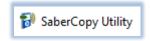
7. Follow instructions in USPMVP to finish setting up your project.

TO COPY YOUR NEW PROJECT TO A MEGAVOICE

- 1. Connect the megavoice player to be programmed. It will mount, show up in SaberCopy, and then disappear from the list before you have a chance to click on it. Alternatively it may remain on the list but greyed out with, with status "Not Connected."
- 2. In order to actually get access to it, click on "Add Folder" and navigate to the root level of your megavoice. You can do this either by expanding "Workstation" and then selecting the appropriate drive letter, or by navigating to media\user\NO NAME (a virgin Envoy 2S will be called "NO NAME" or an Envoy S will be called "4GB Volume"). Either method should work, though I've occasionally had hiccups clicking on the drive letter so I would recommend the other path instead. For some reason the "Add Folder" button only works once, so if you accidentally choose the wrong thing the first time you'll have to restart SaberCopy to try again.
- 3. Program the megavoice as per the USPMVP instructions
- 4. Almost immediately SaberCopy will display the following error:

ERROR LOG:

Exec 'format.com' 'F: /x /y /v: /q' [FAILED] - Error 2 - Fichier introuvable





I assume this means that the Quick Format has failed. Also the "write drive volume" name doesn't change as specified; it remains as "NO NAME." Another consequence is that the "emptying" stage can take quite a long time (up to a couple of minutes) if you are overwriting a megavoice that was previously programmed with a large amount of content.

- 5. Once the copy has completed, use the down arrow on the right to "Close folder."
- 6. Eject the megavoice just as you would eject any other usb storage device from your computer.

PROGRAMMING MULTIPLE MEGAVOICES

- 1. As noted above, for some reason the "Add Folder" button only works once. This means that you have to close SaberCopy each time you finish programming a megavoice and re-open it again to program the next one.
- 2. Fast Copy Mode doesn't work at all because of the problem that SaberCopy has seeing mounted devices. The "Add Folder" button is greyed out in Fast Copy Mode so there is no workaround in that mode.

ERRORS THAT YOU MAY ENCOUNTER FROM TIME TO TIME

ISSUE WITH EJECTING ENVOY 2S / ENVOY S

On ejecting a megavoice, the system gives no feedback. Then when you go ahead and unplug the megavoice anyway, Wasta Linux throws up this error:

Impossible to eject NO NAME unable to find block device for drive

or for an Envoy S, it's the same message except the volume name is « 4.0 GB Volume »

This error occurs regardless of whether or not you « close » the folder in Sabercopy, and regardless of whether or not you exit Sabercopy before ejecting the megavoice. However, if you plug in and then eject a megavoice without ever opening SaberCopy, you do not get this error.

This error did not seem to interfere with the proper functioning of the copied megavoices. Restarting the computer seemed to resolve the issue, at least temporarily.

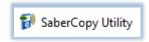
ISSUE WITH EJECTING ENVOY S

On ejecting an Envoy S megavoice, the system gives no feedback. Then when you go ahead and unplug the megavoice anyway, Wasta Linux throws up this error:

Impossible to eject 4.0 GB Volume

Error ejecting /dev/sdb: Command-line `eject "/dev/sdb" exited with non-zero exit status 1: eject: unable to find or open device for: `/dev/sdb'

This has happened to me twice. The first time this error did not seem to interfere with the proper functioning of the copied megavoice. In the second instance I was attempting to reprogram a faulty megavoice so I have no idea whether this error had an impact on the failure of the megavoice to operate properly.





SABERCOPY FREEZE

SaberCopy completely froze up once it had completed copying to my megavoice. I had to stop SaberCopy through the System Monitor before I could eject my megavoice.

This has only happened once out of dozens of tests.

MOUNTING TROUBLES

Megavoices do not always mount the first time I plug them in. This happens with both the Envoy 2 S models (using micro USB cable) and the older Envoy S models (using mini USB cable). Make sure that your megavoice pops up on your desktop before you attempt to navigate to it in SaberCopy. If it doesn't appear after a couple of seconds, unplug the device and plug it back in again.

This happens about a third of the time with Envoy 2S models and almost every time with Envoy S models.

TEST MACHINE SPECS

-Computer-

Processor : 2x Intel(R) Celeron(R) CPU N3050 @ 1.60GHz

Memory : 3893MB (1253MB used)
Operating System : Ubuntu 16.04.6 LTS

-Display-

Resolution : 1366x768 pixels

OpenGL Renderer : Mesa DRI Intel(R) HD Graphics 400 (Braswell)

X11 Vendor : The X.Org Foundation

-Version-

Kernel : Linux 4.4.0-67-generic (x86_64)

Compiled : #88-Ubuntu SMP Wed Mar 8 16:34:45 UTC 2017

C Library : Unknown

Default C Compiler : GNU C Compiler version 5.4.0 20160609 (Ubuntu 5.4.0-6ubuntu1~16.04.11)

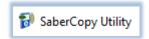
Distribution : Ubuntu 16.04.6 LTS

-Current Session-

Computer Name : L60-wasta16

User Name : user (user) Home Directory : /home/user

Desktop Environment : X-Cinnamon (cinnamon)





Apple Boot Camp

Another utility that deserves mention is Apple's own Boot Camp software. Boot Camp is *free* from Apple and includes a *free* license for Windows 10.

MegaVoice did not test this option since it is a known solution that has been available from Apple for some time.

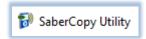
Unlike some of the other software we have reviewed, Boot Camp does not provide a virtual engine but rather is dual-boot software for your Mac computer. It partitions your hard drive into two parts – the current Mac O/S and a Windows O/S. When you turn your computer on, you choose which operating system from which to boot.



While this is a free utility, and is fully supported by Apple, there are disadvantages compared to virtual software:

- You must boot your computer from either Mac or Windows.
- ♣ You cannot easily switch from Windows to Mac or vice-versa. One O/S cannot communicate with the other.
 To change to the other, you must reboot your computer.
- ♣ Data is also not "shared" between Windows and Mac, so if you need the same data accessible by both on the hard drive it will likely need to be duplicated or moved to a removable device.
- ♣ Since data cannot be shared across operating systems, this potentially reduces the amount of hard disk space available to the Mac O/S even more.

If Boot Camp will work for you, go here to get started: https://support.apple.com/en-us/HT201468





Technical Support

General

SaberCopy is offered "as is" from GRN with no implied warranty.

Support is available, so if you need any assistance with SaberCopy, MegaVoice customers should <u>first</u> contact us <u>by clicking here</u>.



User Guide and Support

SaberCopy provides a built in User Guide and you may find the answer to your question there. Click on the "User Guide" button on the bottom right. A PDF will be opened for you.

You may also download the guide here.